

## Q1 What is your Zip Code? Cual es su codigo postal?

Answered: 184 Skipped: 1

#	RESPONSES	DATE
1	01351	5/23/2022 1:20 PM
2	01351	5/23/2022 8:36 AM
3	01351	5/11/2022 10:33 AM
4	01301	5/11/2022 10:29 AM
5	01376	5/11/2022 10:27 AM
6	01376	5/11/2022 10:22 AM
7	01376	5/11/2022 10:06 AM
8	01351	5/11/2022 10:03 AM
9	01376	5/11/2022 9:58 AM
10	01376	5/11/2022 9:39 AM
11	01376	5/11/2022 9:36 AM
12	01301	5/11/2022 9:28 AM
13	01354	5/11/2022 9:23 AM
14	01351	5/11/2022 9:19 AM
15	01376	5/5/2022 2:52 PM
16	01376	4/27/2022 11:12 AM
17	01376	4/27/2022 11:09 AM
18	01331	4/27/2022 11:07 AM
19	01376	4/27/2022 10:56 AM
20	01376	4/27/2022 10:44 AM
21	01376	4/13/2022 1:22 PM
22	01376	4/13/2022 1:16 PM
23	01351	4/13/2022 1:12 PM
24	01351	4/13/2022 1:09 PM
25	01351	4/13/2022 1:06 PM
26	01351	4/13/2022 1:04 PM
27	01351	4/13/2022 1:02 PM
28	01376	4/13/2022 12:13 PM
29	01351	4/13/2022 12:06 PM
30	01349	4/13/2022 11:14 AM
31	01351	4/13/2022 10:46 AM
32	01354	4/13/2022 10:24 AM
33	01301	4/13/2022 10:19 AM

34	01376	4/13/2022 10:09 AM
35	01351	4/13/2022 10:01 AM
36	01347	4/13/2022 9:59 AM
37	01376	4/13/2022 9:56 AM
38	01376	4/13/2022 9:53 AM
39	01376	4/13/2022 9:50 AM
40	01376	4/13/2022 9:41 AM
41	01349	4/13/2022 9:40 AM
42	01376	4/13/2022 9:37 AM
43	01347	4/13/2022 9:30 AM
44	01376	4/13/2022 9:26 AM
45	01376	4/6/2022 10:08 PM
46	01376	4/5/2022 8:18 PM
47	01340	4/5/2022 8:14 PM
48	01376	4/5/2022 8:08 PM
49	01351	4/5/2022 7:55 PM
50	01376	4/5/2022 11:44 AM
51	01351	4/4/2022 10:19 PM
52	01351	4/4/2022 9:52 PM
53	01376	4/4/2022 9:35 PM
54	01376	4/4/2022 9:29 PM
55	01376	4/4/2022 9:24 PM
56	01351	4/4/2022 9:15 PM
57	01351	4/4/2022 9:05 PM
58	01351	4/4/2022 6:57 PM
59	01376	4/4/2022 2:01 PM
60	01351	4/4/2022 1:58 PM
61	01351	4/4/2022 1:52 PM
62	01351	4/4/2022 1:49 PM
63	01376	4/4/2022 1:44 PM
64	01376	4/4/2022 1:35 PM
65	01376	4/4/2022 1:28 PM
66	01376	4/4/2022 8:41 AM
67	01344	4/4/2022 8:36 AM
68	01376	4/4/2022 8:33 AM
69	01376	4/4/2022 8:21 AM
70	01376	4/4/2022 8:13 AM
71	01351	4/4/2022 8:10 AM

Montague Public Libraries - Community Input Survey Encuesta de Opinion de la Comunidad

SurveyMonkey

72	01376	4/4/2022 8:04 AM
73	01351	4/4/2022 7:58 AM
74	01351	4/3/2022 9:19 AM
75	01351	4/3/2022 9:14 AM
76	01351	4/3/2022 9:06 AM
77	01351	4/3/2022 8:59 AM
78	01354	4/3/2022 8:53 AM
79	01376	4/3/2022 8:50 AM
80	01351	4/3/2022 8:43 AM
81	01301	4/3/2022 8:38 AM
82	01376	4/3/2022 8:31 AM
83	01376 (Great Falls) [town name also corrected on ques #4]	3/31/2022 3:02 PM
84	01376	3/31/2022 2:52 PM
85	01351	3/31/2022 2:51 PM
86	01351	3/31/2022 2:46 PM
87	01376	3/31/2022 2:41 PM
88	01376	3/31/2022 2:22 PM
89	01376	3/31/2022 2:18 PM
90	01341	3/31/2022 2:08 PM
91	01301	3/31/2022 2:03 PM
92	01354	3/31/2022 12:28 PM
93	01351	3/31/2022 12:25 PM
94	01351	3/31/2022 12:22 PM
95	01351	3/31/2022 12:17 PM
96	01351	3/31/2022 12:12 PM
97	01351	3/31/2022 12:09 PM
98	01351	3/31/2022 12:02 PM
99	01351	3/31/2022 11:58 AM
100	01376	3/31/2022 11:10 AM
101	01376	3/31/2022 11:05 AM
102	01376	3/31/2022 10:59 AM
103	01035	3/31/2022 10:52 AM
104	01351	3/31/2022 10:46 AM
105	01376	3/31/2022 10:20 AM
106	01376	3/31/2022 10:13 AM
107	01376	3/31/2022 10:07 AM
108	01351	3/30/2022 3:10 PM
109	01376	3/30/2022 11:18 AM

Montague Public Libraries - Community Input Survey Encuesta de Opinion de la Comunidad

SurveyMonkey

110	01376	3/23/2022 11:23 PM
111	01376	3/23/2022 10:22 PM
112	01351	3/23/2022 3:03 PM
113	01351	3/22/2022 7:22 PM
114	01354	3/15/2022 1:23 PM
115	01376	3/12/2022 10:52 AM
116	01376	3/12/2022 9:13 AM
117	01351	3/1/2022 1:36 PM
118	01349	2/25/2022 11:16 PM
119	01376	2/25/2022 10:36 AM
120	01354	2/24/2022 6:05 PM
121	01349	2/23/2022 3:40 PM
122	01301	2/22/2022 5:55 PM
123	01376	2/22/2022 12:10 PM
124	01351	2/19/2022 9:37 PM
125	01376	2/19/2022 9:13 AM
126	01376	2/19/2022 8:41 AM
127	01349	2/17/2022 4:27 PM
128	01351	2/15/2022 8:24 AM
129	01376	2/12/2022 2:17 PM
130	01376	2/12/2022 1:01 PM
131	01376	2/12/2022 1:32 AM
132	01351	2/11/2022 10:02 PM
133	01351	2/11/2022 5:26 PM
134	01349	2/11/2022 1:56 PM
135	01351	2/11/2022 11:35 AM
136	01376	2/11/2022 11:09 AM
137	01351	2/11/2022 8:50 AM
138	01347	2/11/2022 7:59 AM
139	01351	2/10/2022 11:17 PM
140	01354	2/10/2022 8:59 PM
141	01376	2/10/2022 8:59 PM
142	01376	2/10/2022 7:19 PM
143	01351	2/10/2022 3:30 PM
144	01376	2/10/2022 1:43 PM
145	01351	2/10/2022 11:46 AM
146	01376	2/10/2022 10:34 AM
147	01351	2/10/2022 10:22 AM

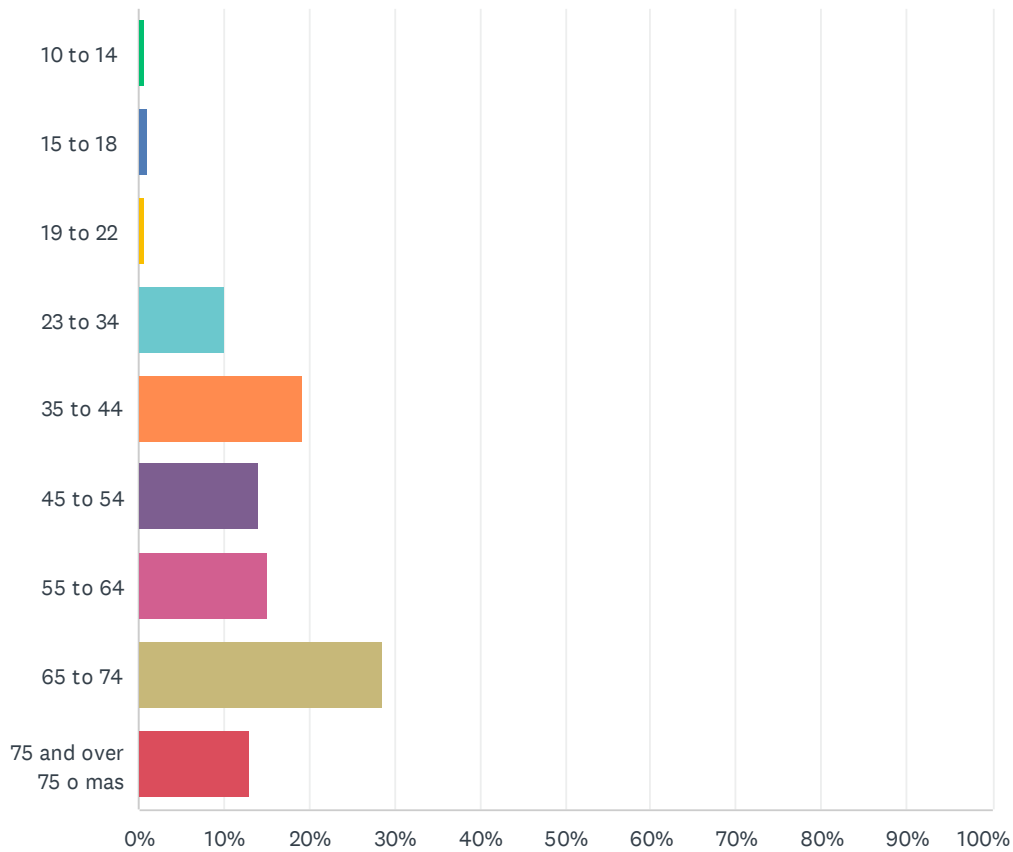
Montague Public Libraries - Community Input Survey Encuesta de Opinion de la Comunidad

SurveyMonkey

148	01376	2/10/2022 10:16 AM
149	01376	2/10/2022 7:32 AM
150	01376	2/10/2022 7:08 AM
151	01351	2/10/2022 5:59 AM
152	01351	2/9/2022 10:48 PM
153	01376	2/9/2022 9:49 PM
154	01351	2/9/2022 9:30 PM
155	01376	2/9/2022 9:08 PM
156	01351	2/9/2022 9:06 PM
157	01349	2/9/2022 8:51 PM
158	01376	2/9/2022 8:49 PM
159	01376	2/9/2022 8:34 PM
160	01351	2/9/2022 4:18 PM
161	01351	2/9/2022 11:19 AM
162	01351	2/9/2022 11:00 AM
163	01354	2/9/2022 7:21 AM
164	01351	2/8/2022 11:42 PM
165	01351	2/8/2022 11:03 PM
166	01376	2/8/2022 10:41 PM
167	01376	2/8/2022 10:19 PM
168	01351	2/8/2022 5:47 PM
169	01351	2/8/2022 5:27 PM
170	01349	2/8/2022 4:31 PM
171	01376	2/8/2022 4:28 PM
172	01376	2/8/2022 2:45 PM
173	01376	2/8/2022 1:57 PM
174	01351	2/8/2022 1:55 PM
175	01351	2/8/2022 1:23 PM
176	01376	2/8/2022 12:55 PM
177	01376	2/8/2022 12:07 PM
178	01376	2/8/2022 11:58 AM
179	01376	2/8/2022 11:53 AM
180	01376	2/8/2022 11:51 AM
181	01301	2/8/2022 11:47 AM
182	01351	2/8/2022 11:29 AM
183	01351	2/8/2022 11:27 AM
184	01376	2/8/2022 11:26 AM

## Q2 What is your age group? En que grupo de edad se encuentra?

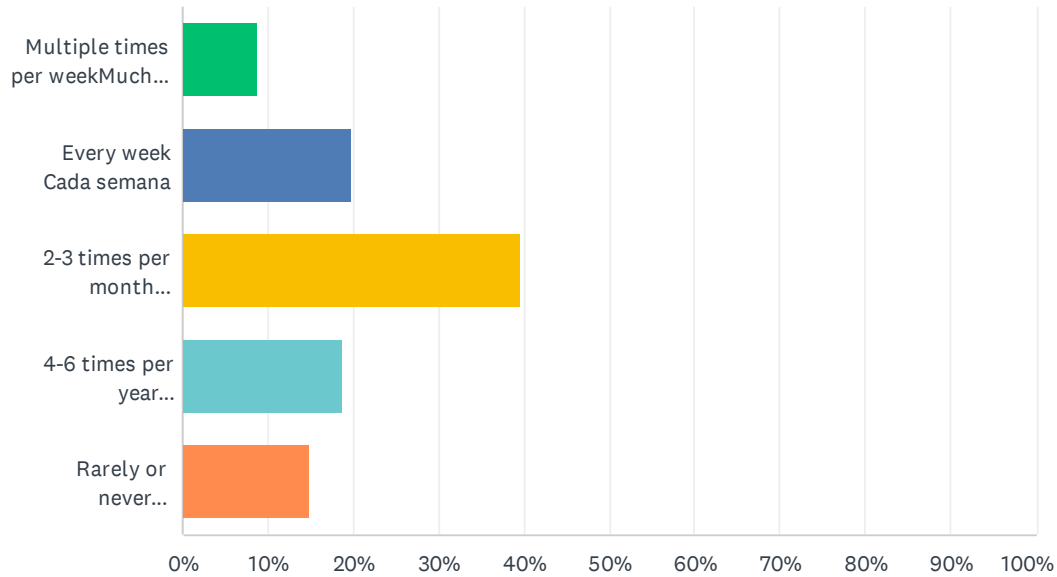
Answered: 178 Skipped: 7



ANSWER CHOICES	RESPONSES	
10 to 14	0.56%	1
15 to 18	1.12%	2
19 to 22	0.56%	1
23 to 34	10.11%	18
35 to 44	19.10%	34
45 to 54	14.04%	25
55 to 64	15.17%	27
65 to 74	28.65%	51
75 and over 75 o mas	12.92%	23
Total Respondents: 178		

### Q3 How often do you visit Montague's public libraries? Con que frecuencia visita las Bibliotecas Publicas de Montague?

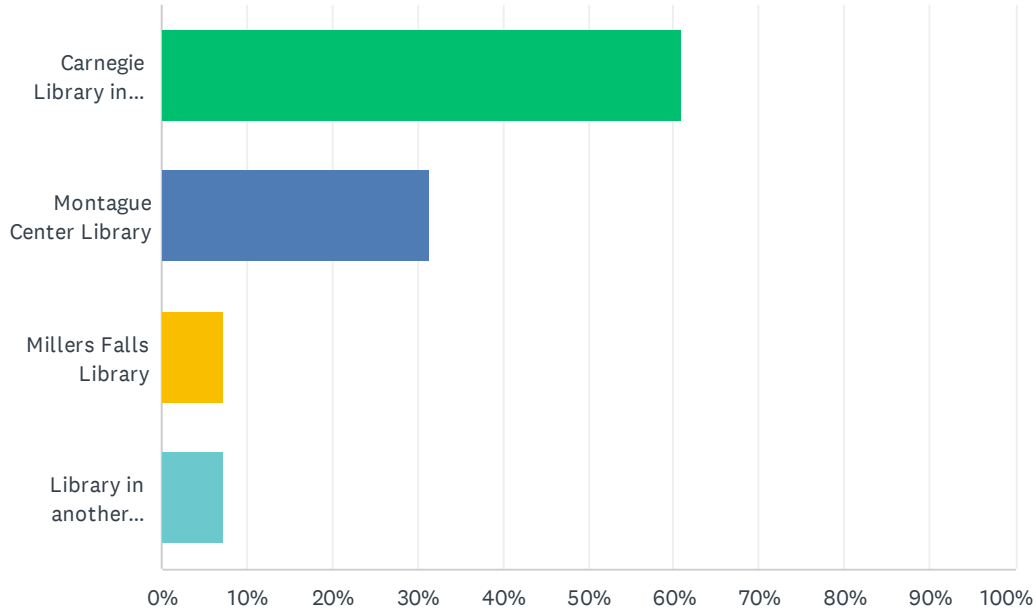
Answered: 182 Skipped: 3



ANSWER CHOICES		RESPONSES	
Multiple times per week	Muchas veces a la semana	8.79%	16
Every week	Cada semana	19.78%	36
2-3 times per month	2-3 veces por mes	39.56%	72
4-6 times per year	4-6 veces al ano	18.68%	34
Rarely or never	Casi nunca o nunca	14.84%	27
Total Respondents: 182			

## Q4 Which library do you use most often? Que Biblioteca usa mas frecuentemente?

Answered: 179 Skipped: 6



ANSWER CHOICES	RESPONSES	
Carnegie Library in Turners Falls	60.89%	109
Montague Center Library	31.28%	56
Millers Falls Library	7.26%	13
Library in another townBiblioteca en otro pueblo	7.26%	13
Total Respondents: 179		

**Q5 If you most often use a library in a different town, what town? If this doesn't apply to you, please enter "n/a" Si usa mas frecuentemente una Biblioteca en diferente pueblo, en que pueblo?**

Answered: 134 Skipped: 51

#	RESPONSES	DATE
1	n/a	5/23/2022 1:20 PM
2	N/A although I do also go to the Jones and the Forbes.	5/23/2022 8:36 AM
3	Jones Library in Amherst	5/11/2022 10:33 AM
4	Greenfield	5/11/2022 9:28 AM
5	Athol	4/27/2022 11:07 AM
6	Greenfield	4/27/2022 10:44 AM
7	Sunderland	4/13/2022 1:12 PM
8	Sunderland	4/13/2022 1:09 PM
9	n/a	4/13/2022 12:06 PM
10	Northfield, MA	4/13/2022 10:24 AM
11	GCC	4/13/2022 9:59 AM
12	n/a	4/13/2022 9:37 AM
13	n/a	4/13/2022 9:30 AM
14	n/a	4/13/2022 9:26 AM
15	Turners Falls	4/6/2022 10:08 PM
16	Colrain	4/5/2022 8:14 PM
17	N/a	4/5/2022 8:08 PM
18	Turners Falls	4/5/2022 11:44 AM
19	N/A	4/4/2022 10:19 PM
20	No reply	4/4/2022 9:52 PM
21	No reply	4/4/2022 9:35 PM
22	No reply	4/4/2022 9:29 PM
23	Northfield	4/4/2022 9:24 PM
24	No reply	4/4/2022 9:15 PM
25	N/A	4/4/2022 9:05 PM
26	n/a	4/4/2022 6:57 PM
27	Forbes Library Northampton	4/4/2022 1:35 PM
28	n/a	4/4/2022 8:04 AM
29	N/A	4/3/2022 9:19 AM
30	N/A	4/3/2022 9:14 AM

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SurveyMonkey

31	Leverett, South Hadley	4/3/2022 9:06 AM
32	N/A	4/3/2022 8:50 AM
33	Sunderland	4/3/2022 8:43 AM
34	Greenfield	4/3/2022 8:38 AM
35	Greenfield	3/31/2022 3:02 PM
36	my wife!	3/31/2022 2:51 PM
37	n/a	3/31/2022 2:41 PM
38	Greenfield	3/31/2022 2:22 PM
39	I also go to Sunderland, North Amherst, Amherst, Greenfield. Sunderland, Amherst & Greenfield have larger collections. I love North Amherst's space and building.	3/31/2022 2:18 PM
40	Northfield	3/31/2022 2:08 PM
41	n/a	3/31/2022 2:03 PM
42	n/a	3/31/2022 12:28 PM
43	n/a	3/31/2022 12:25 PM
44	Jones, Hadley	3/31/2022 12:22 PM
45	n/a	3/31/2022 12:17 PM
46	n/a	3/31/2022 12:12 PM
47	n/a	3/31/2022 12:09 PM
48	n/a	3/31/2022 12:02 PM
49	n/a	3/31/2022 11:58 AM
50	n/a	3/31/2022 11:10 AM
51	Greenfield	3/31/2022 11:05 AM
52	n/a	3/31/2022 10:59 AM
53	n/a	3/31/2022 10:52 AM
54	n/a	3/31/2022 10:46 AM
55	Deerfield	3/31/2022 10:20 AM
56	n/a	3/31/2022 10:13 AM
57	n/a	3/31/2022 10:07 AM
58	n/a	3/30/2022 3:10 PM
59	n/a	3/30/2022 11:18 AM
60	n/a	3/23/2022 11:23 PM
61	n/a	3/23/2022 10:22 PM
62	n/a	3/23/2022 3:03 PM
63	n/a	3/22/2022 7:22 PM
64	Northfield	3/15/2022 1:23 PM
65	n/a	3/12/2022 10:52 AM
66	N/A	3/12/2022 9:13 AM
67	DuBois	3/1/2022 1:36 PM
68	n/a	2/25/2022 11:16 PM

69	n/a	2/25/2022 10:36 AM
70	n/a	2/24/2022 6:05 PM
71	n/a	2/23/2022 3:40 PM
72	N/a	2/22/2022 5:55 PM
73	Northfield	2/22/2022 12:10 PM
74	n/a	2/19/2022 9:37 PM
75	Northampton	2/19/2022 9:13 AM
76	n/a	2/19/2022 8:41 AM
77	n/a	2/17/2022 4:27 PM
78	n/a	2/15/2022 8:24 AM
79	We also use Leverett & Sunderland for their kid rooms	2/12/2022 2:17 PM
80	n/a	2/12/2022 1:01 PM
81	N/A	2/12/2022 1:32 AM
82	n/a	2/11/2022 10:02 PM
83	n/a	2/11/2022 5:26 PM
84	N/a	2/11/2022 1:56 PM
85	N/A	2/11/2022 11:35 AM
86	n/a	2/11/2022 11:09 AM
87	n/a	2/11/2022 8:50 AM
88	Greenfield	2/11/2022 7:59 AM
89	Na	2/10/2022 11:17 PM
90	Na	2/10/2022 8:59 PM
91	n/a	2/10/2022 8:59 PM
92	Forbes Library, Northampton	2/10/2022 7:19 PM
93	Na	2/10/2022 3:30 PM
94	Na	2/10/2022 1:43 PM
95	n/a	2/10/2022 11:46 AM
96	N/A	2/10/2022 10:34 AM
97	n/a	2/10/2022 10:22 AM
98	N/a	2/10/2022 10:16 AM
99	N/A	2/10/2022 7:32 AM
100	n/a	2/10/2022 7:08 AM
101	Montague	2/10/2022 5:59 AM
102	n/a	2/9/2022 10:48 PM
103	n/a	2/9/2022 9:49 PM
104	n/a	2/9/2022 9:30 PM
105	N/a	2/9/2022 9:08 PM
106	Na	2/9/2022 9:06 PM

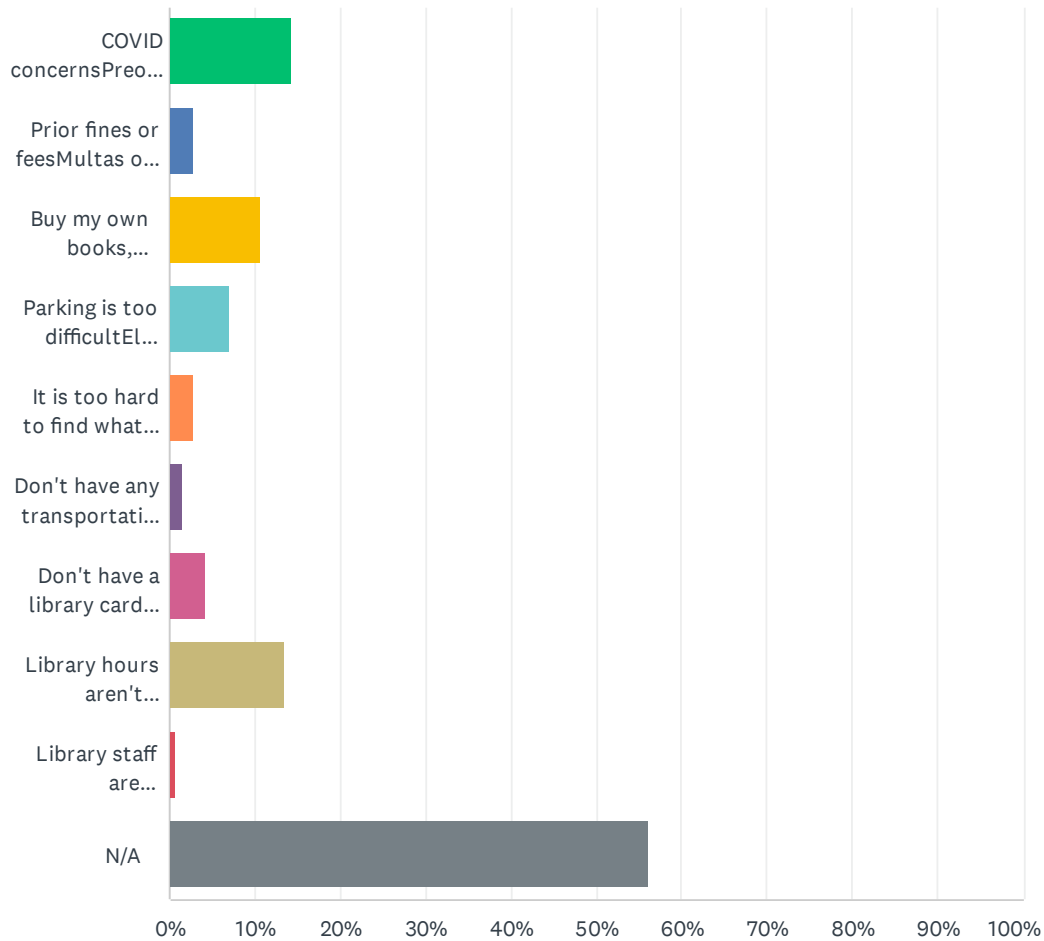
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SurveyMonkey

107	N/a	2/9/2022 8:51 PM
108	N/a	2/9/2022 8:49 PM
109	n/a	2/9/2022 8:34 PM
110	na	2/9/2022 4:18 PM
111	N/a	2/9/2022 11:19 AM
112	Amherst	2/9/2022 11:00 AM
113	N/a	2/9/2022 7:21 AM
114	n/a	2/8/2022 11:42 PM
115	n/a	2/8/2022 11:03 PM
116	n/a	2/8/2022 10:41 PM
117	N/a	2/8/2022 10:19 PM
118	n/a	2/8/2022 5:47 PM
119	Amherst, Greenfield	2/8/2022 5:27 PM
120	North field, Sunderland	2/8/2022 4:31 PM
121	n/a	2/8/2022 4:28 PM
122	n/a	2/8/2022 2:45 PM
123	n/a	2/8/2022 1:57 PM
124	N/A	2/8/2022 1:55 PM
125	N/a	2/8/2022 1:23 PM
126	n/a but we do visit Erving a lot too. Very fun kids room.	2/8/2022 12:55 PM
127	na	2/8/2022 12:07 PM
128	n/a	2/8/2022 11:58 AM
129	No	2/8/2022 11:53 AM
130	Na	2/8/2022 11:51 AM
131	Turners	2/8/2022 11:47 AM
132	N/A	2/8/2022 11:29 AM
133	Southampton	2/8/2022 11:27 AM
134	N/a	2/8/2022 11:26 AM

### Q6 If you do not use the Montague Public Libraries regularly, why not? Check all that apply: Si no usa regularmente las Bibliotecas Publicas de Montague, porque no? Marque todo lo que corresponda:

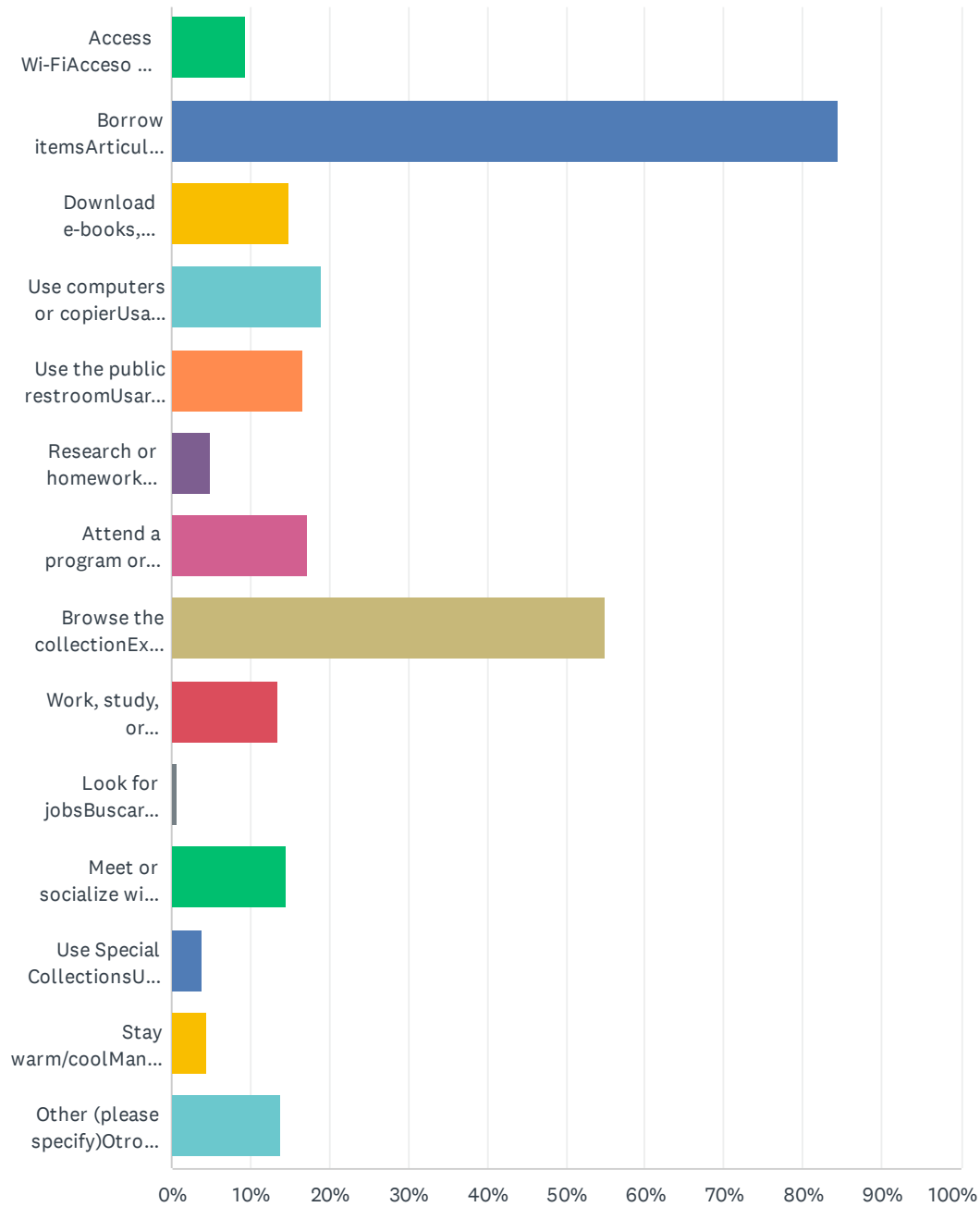
Answered: 141 Skipped: 44



ANSWER CHOICES	RESPONSES	
COVID concernsPreocupacion por el COVID	14.18%	20
Prior fines or feesMultas o cargos previos	2.84%	4
Buy my own books, magazines, or DVDsCompro mis libros, revistas o DVD	10.64%	15
Parking is too difficultEl estacionamiento es dificultoso	7.09%	10
It is too hard to find what I am looking forEs dificil encontrar lo que busco	2.84%	4
Don't have any transportationNo tengo transportacion	1.42%	2
Don't have a library cardNo tengo carnet de Biblioteca	4.26%	6
Library hours aren't convenientEl horario de la Biblioteca no es conveniente	13.48%	19
Library staff are unwelcomingEl personal de la Biblioteca es poco acogedor	0.71%	1
N/A	56.03%	79
Total Respondents: 141		

**Q7 If you visited the Montague Public Libraries in the last year, how did you use the library? Check all that apply: Si en el ultimo ano visito las Bibliotecas Publicas de Montague para que fue tu visita? Marque todo lo que corresponda.**

Answered: 180 Skipped: 5



ANSWER CHOICES	RESPONSES
Access Wi-FiAcceso a Wi-Fi	9.44% 17
Borrow itemsArticulos prestados	84.44% 152
Download e-books, audiobooks, or stream mediaDescargar un libro electronico, un audiolibro o transmision de medios	15.00% 27
Use computers or copierUsar la computadora o la fotocopiadora	18.89% 34
Use the public restroomUsar los banos publicos	16.67% 30
Research or homework helpInvestigacion o ayuda con la tarea	5.00% 9
Attend a program or exhibitAsistir a un programa o una exhibicion	17.22% 31
Browse the collectionExplorar la coleccion	55.00% 99
Work, study, or readTrabajar, estudiar o leer	13.33% 24
Look for jobsBuscar trabajo	0.56% 1
Meet or socialize with othersConocer o socializar con otros	14.44% 26
Use Special CollectionsUtilizar coleccion especial	3.89% 7
Stay warm/coolMantenerme caliente o fresco	4.44% 8
Other (please specify)Otro ( por favor especificar)	13.89% 25
Total Respondents: 180	

#	OTHER (PLEASE SPECIFY)OTRO ( POR FAVOR ESPECIFICAR)	DATE
1	Almost all of what I check out is reserved through CWMARS. Not found by browsing.	5/23/2022 1:20 PM
2	Carnegie Library Book Sale!	5/11/2022 10:33 AM
3	Check out food pantry	5/11/2022 10:03 AM
4	Trabajo confunto con la Biblioteca	4/27/2022 11:07 AM
5	n/a	4/13/2022 9:37 AM
6	n/a	4/13/2022 9:30 AM
7	Comfortable nurturing environment	4/5/2022 8:14 PM
8	pick up items ordered via CWMARs, Commonwealth catalog, etc.	4/4/2022 6:57 PM
9	pick up ILL's	4/4/2022 1:58 PM
10	community info (flyers)	4/4/2022 1:44 PM
11	Say hello to staff	4/4/2022 8:04 AM
12	Inter library loan	3/31/2022 2:18 PM
13	attend meetings - it's great that the library allows groups to use their space!	3/22/2022 7:22 PM
14	My son and I read books while in the kids' section	3/15/2022 1:23 PM
15	Didn't use the libraries	2/22/2022 12:10 PM
16	did not use	2/15/2022 8:24 AM
17	I haven't been there in the past year	2/10/2022 8:59 PM
18	Didn't visit	2/10/2022 10:34 AM
19	I look forward to when programs and socialising at the library feel safe again!	2/9/2022 10:48 PM

20	children's events	2/9/2022 9:49 PM
21	Kids books and activities	2/9/2022 8:51 PM
22	Haven't visited	2/9/2022 8:49 PM
23	bother Kate, get ideas for my classroom, read the bulletin boards	2/8/2022 5:47 PM
24	Programs for preschoolers like music etc	2/8/2022 11:53 AM
25	Projects	2/8/2022 11:47 AM

## Q8 Are there parts of the library's collection that you would like to see expanded? New collection suggestions? Hay alguna parte de las colecciones de la Biblioteca que te gustaria ver expandirse? Sugiere alguna nueva coleccion

Answered: 126 Skipped: 59

#	RESPONSES	DATE
1	I love books-but often buy my own copies so I don't have to worry about returning them. So honestly I mostly get DVD's at the library now!	5/11/2022 10:33 AM
2	yes-the periodicals	5/11/2022 9:58 AM
3	No suggestions at this time	5/11/2022 9:28 AM
4	More quality films on DVD. Recommend movies from the Criterion Collection. You have some, but not nearly enough.	5/11/2022 9:19 AM
5	Historical fiction	5/5/2022 2:52 PM
6	por los ninos	4/27/2022 11:09 AM
7	My son loves "Who Would Win?" Books about animals and also dress-up/make-up for my daughter who loves princesses.	4/27/2022 10:44 AM
8	Children's books, adult fiction	4/13/2022 1:12 PM
9	New fiction	4/13/2022 1:02 PM
10	I love the cookbook section and would love to see it expanded as well as the classic mysteries--there are a lot of contemporary ones but not a lot of Golden Age detective fiction	4/13/2022 12:13 PM
11	popular, newer books	4/13/2022 9:59 AM
12	n/a	4/13/2022 9:37 AM
13	n/a	4/13/2022 9:30 AM
14	n/a	4/13/2022 9:26 AM
15	Not sure	4/6/2022 10:08 PM
16	Love it all. Keep up w/new releases.	4/5/2022 8:14 PM
17	No reply	4/5/2022 8:08 PM
18	I would love to see a bigger CD collection at the Carnegie Library specifically! I know that CDs are not super popular at this time, but I always have fun checking out CDs when there is a good selection at a library.	4/5/2022 11:44 AM
19	More classic literature (think English Lit/American Lit classes) available in e-format.	4/4/2022 10:19 PM
20	No reply	4/4/2022 9:52 PM
21	Books, books, books.	4/4/2022 9:35 PM
22	No reply	4/4/2022 9:29 PM
23	No reply	4/4/2022 9:15 PM
24	No answer	4/4/2022 9:05 PM
25	Not at this time	4/4/2022 6:57 PM
26	no	4/4/2022 1:52 PM

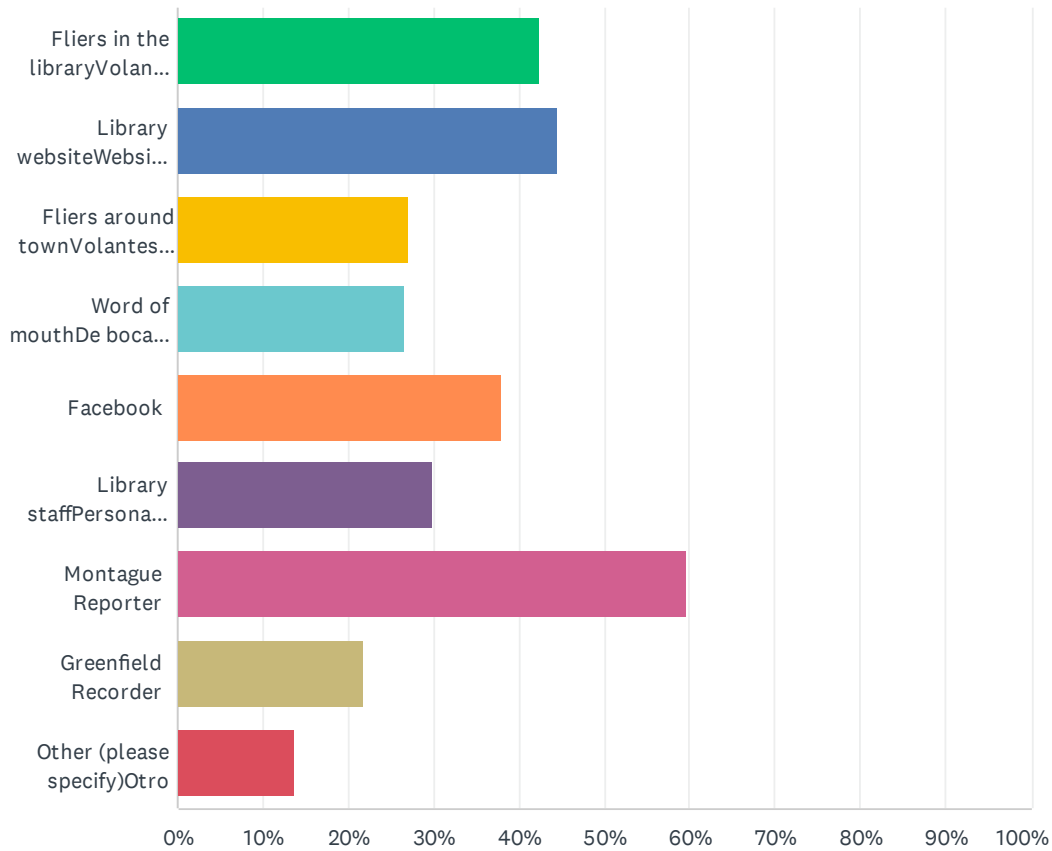
27	More copies of popular books or streamline long holds or volume of holds	4/4/2022 1:35 PM
28	Audio books that are part of a series. Donna Leon, c.j. box? louise penny	4/4/2022 1:28 PM
29	Christmas movies	4/4/2022 8:41 AM
30	Moere teen graphic noves and mysteries	4/4/2022 8:33 AM
31	I want to see what is going on upstairs and in the basement of the library.	4/4/2022 8:21 AM
32	Graphic novels	4/3/2022 9:14 AM
33	Natural history, Local History, Audio books	4/3/2022 9:06 AM
34	Foreign DVD mystery series	4/3/2022 8:31 AM
35	The historical pattern has been to fill the fiction shelves w/ romances & mysteries. Since that has been the majority of the collection. Readers check them out frequently -- so this reinforces the tendency to order more mysteries & romances. Myself, I can't stand either category -- and I spend all my browsing time searching for the rare novel that is a bit more challenging, or stimulating -- the Cormac McCarthy, Toni Morrison, Leslie Marmon Silko title that occasionally appears on the stacks when you least expect it. More! More! More!	3/31/2022 3:02 PM
36	spiritual	3/31/2022 2:46 PM
37	how to download e-books & learn more about special collections	3/31/2022 2:41 PM
38	audiobooks	3/31/2022 2:08 PM
39	Mobile library	3/31/2022 12:22 PM
40	I was sorry when the old classics were weeded but given the space available, there's little that can be expanded. Thank heavens for interlibrary loan!	3/31/2022 12:17 PM
41	More large print	3/31/2022 12:12 PM
42	More classics available on shelves. I am a browser. Note: This person listed age as 92!	3/31/2022 11:10 AM
43	n/a	3/31/2022 11:05 AM
44	n/a	3/31/2022 10:59 AM
45	Criterion DVDs	3/31/2022 10:52 AM
46	n/a	3/31/2022 10:46 AM
47	n/a	3/31/2022 10:20 AM
48	n/a	3/31/2022 10:13 AM
49	Science fiction, philosophy, religion	3/31/2022 10:07 AM
50	n/a	3/30/2022 3:10 PM
51	languages	3/30/2022 11:18 AM
52	N/A - I'm able to find most items through CW network!	3/23/2022 11:23 PM
53	None that I can think of	3/23/2022 10:22 PM
54	Local history - internet accessible please!	3/23/2022 3:03 PM
55	I am interested in the lending objects library concept	3/22/2022 7:22 PM
56	Not that I know of.	3/15/2022 1:23 PM
57	New non-fiction books	3/12/2022 10:52 AM
58	I would like to see more Graphic Novels here.	3/12/2022 9:13 AM
59	Not familiar enough	3/1/2022 1:36 PM
60	more adult sci-fic, fantasy for adults, esp. in Millers Falls	2/25/2022 11:16 PM
61	none that I can think of. I most often use interlibrary loan.	2/25/2022 10:36 AM

62	no suggestion at this time	2/24/2022 6:05 PM
63	Not at this time - new to the area. Will continue to explore holdings and services.	2/23/2022 3:40 PM
64	New movies	2/22/2022 5:55 PM
65	More fiction	2/22/2022 12:10 PM
66	Continued/More materials on local history. More materials on Native American local history.	2/19/2022 9:37 PM
67	I am not familiar with existing inventory, so this may already exist, but access to material that shares about identity and experience of black, indigenous, LGBTQ, and disabled individuals, groups, communities. Especially with book banning efforts in schools	2/19/2022 9:13 AM
68	not at this time- with the current space available the director is doing an excellent job	2/19/2022 8:41 AM
69	Classic Science Fiction	2/17/2022 4:27 PM
70	no	2/15/2022 8:24 AM
71	N/a	2/12/2022 2:17 PM
72	Downloadable EBooks Science for Non-Scientists	2/12/2022 1:01 PM
73	No	2/12/2022 1:32 AM
74	Non-fiction books on disk	2/11/2022 10:02 PM
75	No , accessing CW MARS is a great opportunity	2/11/2022 5:26 PM
76	N/A	2/11/2022 1:56 PM
77	e-books are increasingly popular - would love to see more access.	2/11/2022 11:35 AM
78	Not really	2/11/2022 11:09 AM
79	n/a	2/11/2022 8:50 AM
80	Na	2/11/2022 7:59 AM
81	No but I do want to utilize the library more. For myself as well as my two little children	2/10/2022 11:17 PM
82	Kids/tween book selection	2/10/2022 8:59 PM
83	not sure! need to reacquaint myself with it. Another reason I haven't gone is because I have babies/toddlers now and am unsure what it's like to visit a library with them, concerned if they are loud, etc	2/10/2022 8:59 PM
84	N/A	2/10/2022 7:19 PM
85	Na	2/10/2022 3:30 PM
86	History of our community	2/10/2022 1:43 PM
87	n/a	2/10/2022 11:46 AM
88	I am interested in checking out the children's section.	2/10/2022 10:34 AM
89	More gay books	2/10/2022 10:22 AM
90	N/a	2/10/2022 10:16 AM
91	Our library seems to have a decent collection and I've noticed new titles come in frequently. I'm also grateful we're part of the CW MARS system and can easily do inter-library loans for the things our library doesn't own.	2/10/2022 7:32 AM
92	My favorite books are YA and I think the Carnegie Library has a pretty good selection. If there are books they don't have that I'm looking for, I request them from other Western Mass libraries and pick them up at the Carnegie--I love that option!	2/10/2022 7:08 AM
93	Not really, the inter library loan system addresses this problem.	2/10/2022 5:59 AM
94	history of science	2/9/2022 10:48 PM

95	none	2/9/2022 9:49 PM
96	More historical society items to browse	2/9/2022 9:30 PM
97	Na	2/9/2022 9:08 PM
98	Na	2/9/2022 9:06 PM
99	.	2/9/2022 8:51 PM
100	I'd love to see a new area on the main floor that would make functions normally held on the second floor accessible to all	2/9/2022 8:49 PM
101	I would love to see a bigger YA and children's selection. But I also am able to get most of my wishlist from the interlibrary loan program which is excellent.	2/9/2022 8:34 PM
102	no	2/9/2022 4:18 PM
103	No	2/9/2022 11:19 AM
104	More classics?	2/9/2022 11:00 AM
105	I usually find what I'm looking for, and if this library doesn't have it they order it they the system	2/9/2022 7:21 AM
106	I like the inclusion of local writers like my neighbor Ann Feitelson. Do you have Ritchie Davis' books? I enjoyed checking out a Spanish language music CD and always appreciate music availability as well as books.	2/8/2022 11:42 PM
107	I really only request things I'm interested in. Don't browse.	2/8/2022 11:03 PM
108	?	2/8/2022 10:41 PM
109	More local authors	2/8/2022 10:19 PM
110	Oh I want the online art classes like Greenfield has! And I want the website to be clear about which museum and Aquarium passes I can borrow, and keep sharing the zoom classes. I'll go to one of them I'm sure	2/8/2022 5:47 PM
111	Streaming	2/8/2022 5:27 PM
112	North field has loanable family games and science kits for kids that are very fun!	2/8/2022 4:31 PM
113	I'm interested in being able to check out tools or other non-book items.	2/8/2022 4:28 PM
114	Local history	2/8/2022 2:45 PM
115	Mysteries are my favorite	2/8/2022 1:57 PM
116	Not that I can think of.	2/8/2022 1:55 PM
117	Nothing comes to mind	2/8/2022 1:23 PM
118	Borrowing of other items like Erving, STEM activities, puzzles.	2/8/2022 12:55 PM
119	Not quite sure how to answer this question. Because of space issues it is challenging to expand much of anything. I like books as opposed to ebooks, audio, etc. Have borrowed a few DVD's, but books are my number one go to most often	2/8/2022 12:07 PM
120	Not really, almost anything I could wish for is available via C/W MARS	2/8/2022 11:58 AM
121	Kids	2/8/2022 11:53 AM
122	No	2/8/2022 11:51 AM
123	It seems great	2/8/2022 11:47 AM
124	Add Phryne Fisher mysteries, greater science fiction and fantasy offerings, more literary fiction	2/8/2022 11:29 AM
125	Online reservations for passes to museums, parks etc such as what Jones library does	2/8/2022 11:27 AM
126	N/a	2/8/2022 11:26 AM

## Q9 How do you prefer to learn about library services/programs? Check all that apply: Como prefieres aprender sobre los servicios y programas de la Biblioteca? Marque todo lo que corresponda

Answered: 184 Skipped: 1

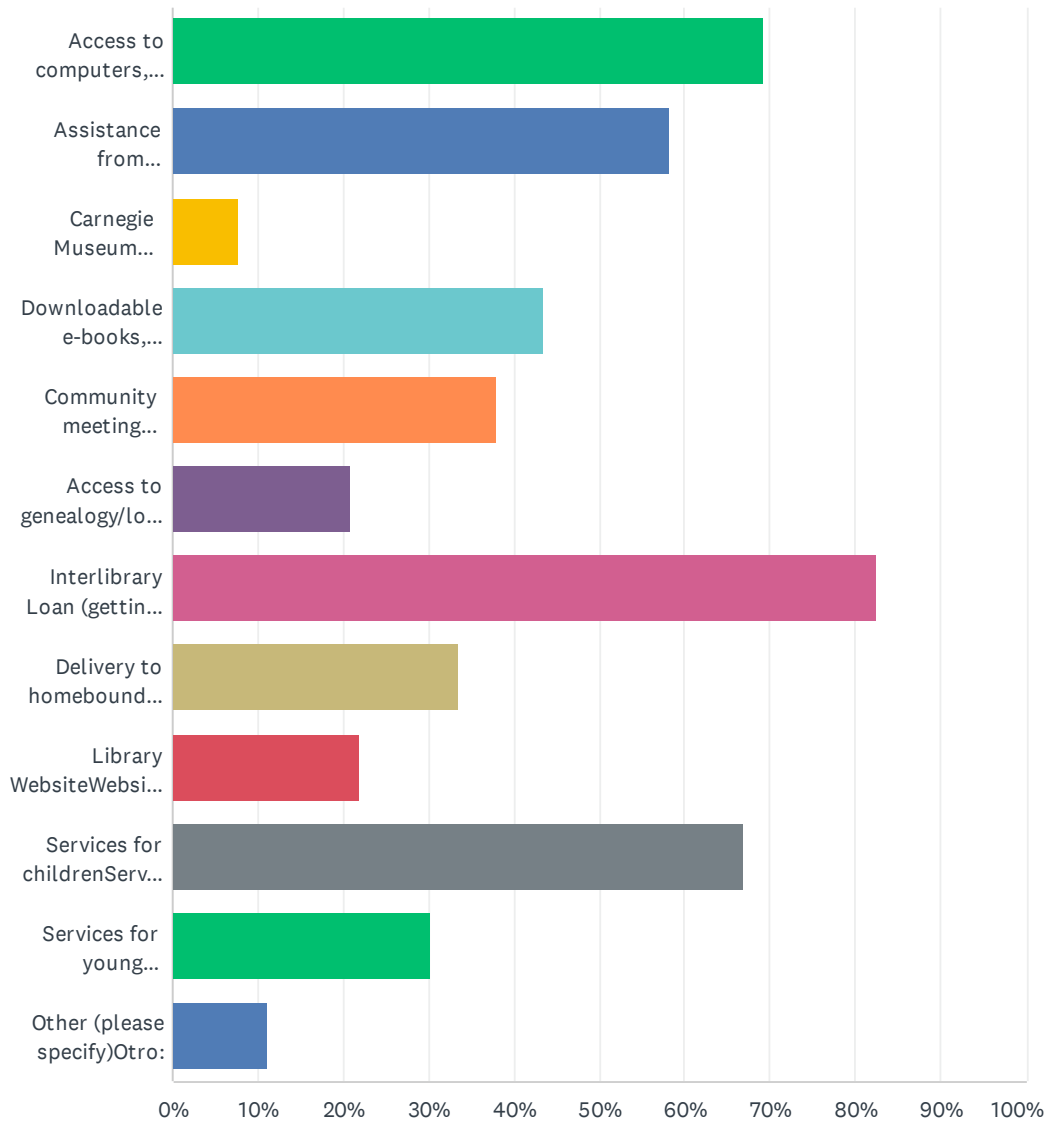


ANSWER CHOICES	RESPONSES	
Fliers in the library	42.39%	78
Library website	44.57%	82
Fliers around town	27.17%	50
Word of mouth	26.63%	49
Facebook	38.04%	70
Library staff	29.89%	55
Montague Reporter	59.78%	110
Greenfield Recorder	21.74%	40
Other (please specify)	13.59%	25
Total Respondents: 184		

#	OTHER (PLEASE SPECIFY)OTRO	DATE
1	emails?	5/23/2022 1:20 PM
2	Thank you for posting at the Montague Center P.O.!	5/11/2022 10:33 AM
3	email newsletter	5/11/2022 10:06 AM
4	fliers at public schools	5/11/2022 9:28 AM
5	visitando otras agencias y escuelas	4/27/2022 11:07 AM
6	fliers sent home from my kids' schools-Hillcrest + Sheffield	4/27/2022 10:44 AM
7	PSA's on MCTV & GCTV	4/13/2022 9:26 AM
8	Email	4/4/2022 9:05 PM
9	Signs outside the library	4/3/2022 9:14 AM
10	I don't need that info	3/31/2022 2:51 PM
11	it would be nice to get a monthly email that tells of events	3/31/2022 12:02 PM
12	Fliers at post office	3/30/2022 3:10 PM
13	Email	3/15/2022 1:23 PM
14	Biweekly email news letters on happenings at the Montague public libraries.	2/19/2022 9:37 PM
15	mail	2/19/2022 9:13 AM
16	email	2/17/2022 4:27 PM
17	Monthly email	2/12/2022 1:01 PM
18	Fliers sent home in backpack from school	2/10/2022 10:16 AM
19	Email newsletter or email flyers	2/10/2022 7:32 AM
20	school newsletters	2/9/2022 9:49 PM
21	Fliers sent home at school	2/9/2022 9:06 PM
22	Fliers sent home with kids	2/9/2022 8:51 PM
23	Enewsletter	2/8/2022 5:27 PM
24	Facebook	2/8/2022 1:55 PM
25	Text	2/8/2022 11:51 AM

### Q10 Please select up to 5 services you think are most important for the library to offer: Por favor, seleccione los 5 servicios mas importantes que la Biblioteca deberia ofrecer

Answered: 182 Skipped: 3



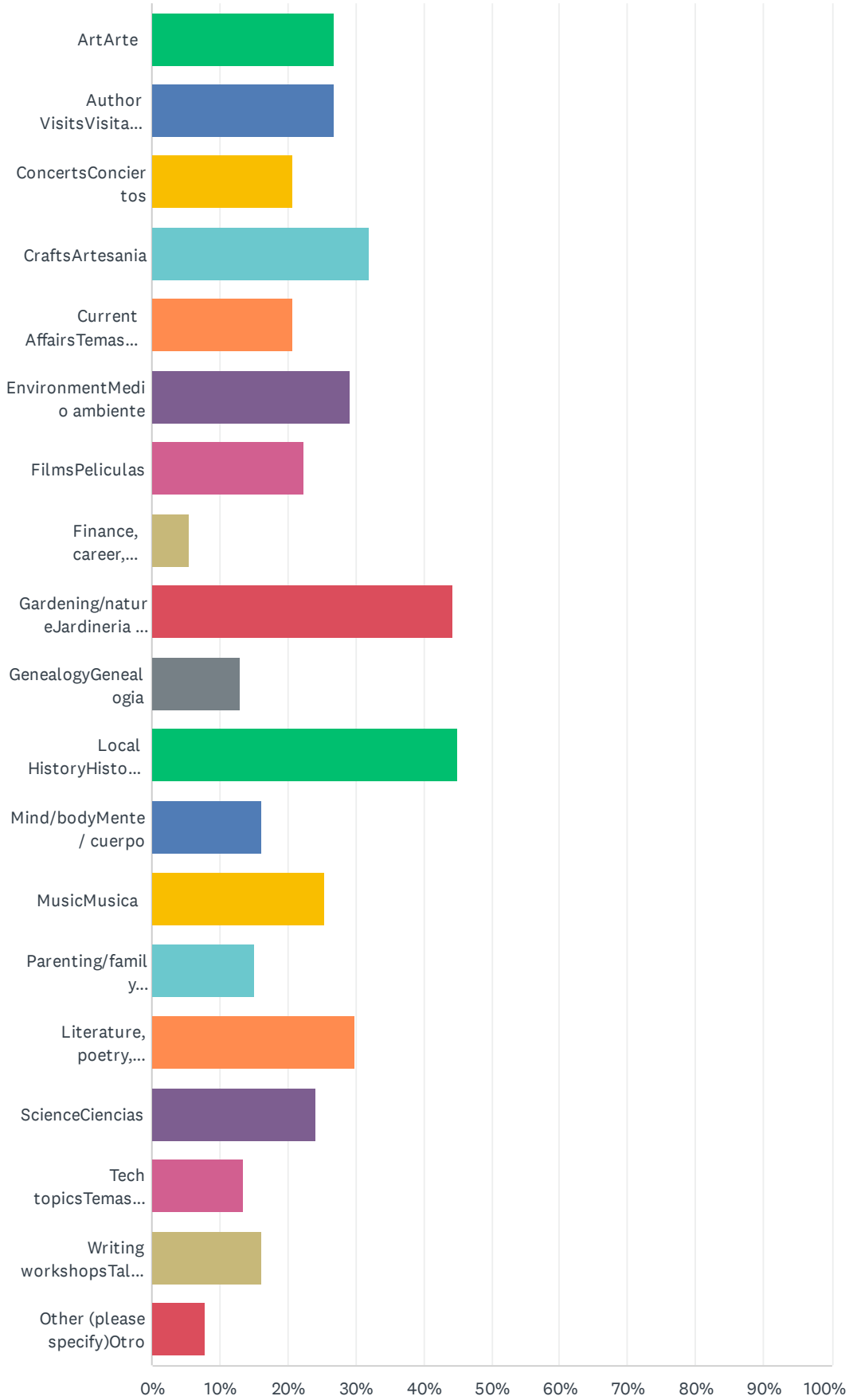
ANSWER CHOICES	RESPONSES
Access to computers, Wi-Fi, and copyingAcceso a computadora, WI-Fi y fotocopidora	69.23% 126
Assistance from librariansAsistencia de los bibliotecarios	58.24% 106
Carnegie Museum CollectionColeccion del Museo Carnegie	7.69% 14
Downloadable e-books, audiobooks and streaming mediaLibros electronicos y audiolibros descargables, transmision de medios	43.41% 79
Community meeting spaceEspacio de encuentro comunitario	37.91% 69
Access to genealogy/local history collectionsAcceso a genealogia / coleccion de historia local	20.88% 38
Interlibrary Loan (getting materials from other libraries)Prestamos interbibliotecarios ( materiales prestados de otras bibliotecas)	82.42% 150
Delivery to homebound personsEntrega a domicilio	33.52% 61
Library WebsiteWebsite de la Biblioteca	21.98% 40
Services for childrenServicios para ninos	67.03% 122
Services for young adultsServices para jovenes adultos	30.22% 55
Other (please specify)Otro:	10.99% 20
Total Respondents: 182	

#	OTHER (PLEASE SPECIFY)OTRO:	DATE
1	comfortable reading space with a wide range of periodicals and national and international newspapers. An espresso bar would also be nice :)	5/11/2022 9:58 AM
2	tech help for elderly	5/11/2022 9:23 AM
3	"Not loaning out items not related to books!"	4/13/2022 9:26 AM
4	Passes (parks, museums, etc.)	4/5/2022 8:08 PM
5	Actually, all of these services as they affect different needs.	4/4/2022 9:52 PM
6	We answered for the community, not our needs.	4/4/2022 6:57 PM
7	Education and social connections opportunities for all ages	4/4/2022 1:44 PM
8	All are great	4/3/2022 8:43 AM
9	(oops, I chose 6! some people aren't trainable)	3/31/2022 3:02 PM
10	Wowbary	3/31/2022 2:46 PM
11	Community meeting space would be nice!	3/31/2022 12:02 PM
12	Book signing,local authors	3/31/2022 10:20 AM
13	Adult reading programs	3/31/2022 10:07 AM
14	museum passes	2/25/2022 10:36 AM
15	perhaps a spot to host community resource connection opportunities (librarians probably already do some of this!)	2/19/2022 9:13 AM
16	local community connection for those who love reading and community	2/11/2022 5:26 PM
17	Activities for children	2/9/2022 8:51 PM
18	I don't like this question. I don't have the most up to date information on what the community needs	2/8/2022 5:47 PM

19	Up-to-date print collection	2/8/2022 5:27 PM
20	Museum passes	2/8/2022 1:23 PM

**Q11 Please select up to 5 program topics that interest you most:Por favor  
seleccione hasta 5 temas de programas que mas le interesan:**

Answered: 178 Skipped: 7



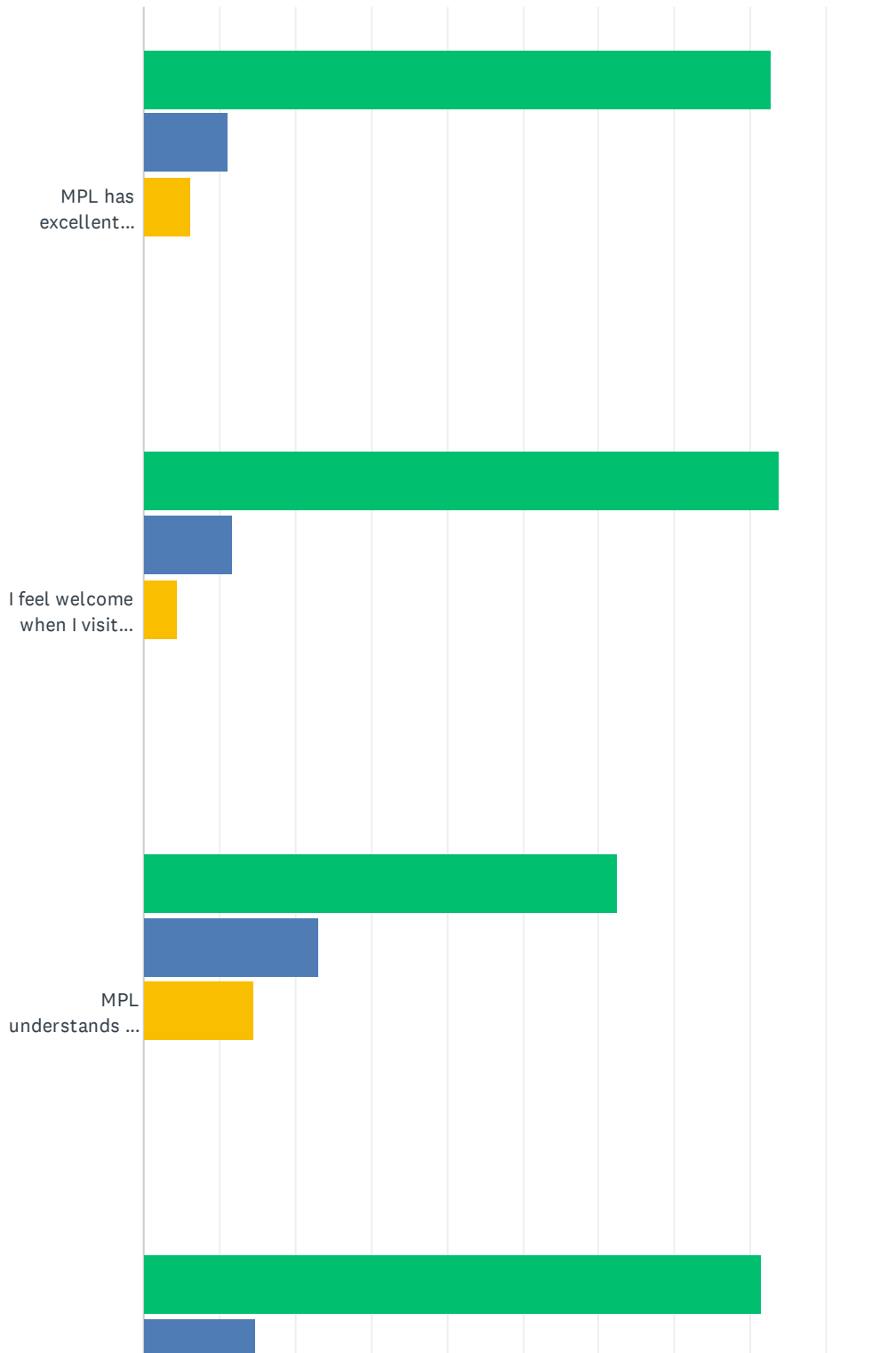
ANSWER CHOICES	RESPONSES
ArtArte	26.97% 48
Author VisitsVisitas de autores	26.97% 48
ConcertsConciertos	20.79% 37
CraftsArtesania	32.02% 57
Current AffairsTemas de actualidad	20.79% 37
EnvironmentMedio ambiente	29.21% 52
FilmsPeliculas	22.47% 40
Finance, career, businessFinanzas, carreras, negocios	5.62% 10
Gardening/natureJardineria y naturaleza	44.38% 79
GenealogyGenealogia	12.92% 23
Local HistoryHistoria local	44.94% 80
Mind/bodyMente / cuerpo	16.29% 29
MusicMusica	25.28% 45
Parenting/family lifePaternidad /vida familiar	15.17% 27
Literature, poetry, philosophyLiteratura, poesia, filosofia	29.78% 53
ScienceCiencias	24.16% 43
Tech topicsTemas tecnologicos	13.48% 24
Writing workshopsTaller de escritura	16.29% 29
Other (please specify)Otro	7.87% 14
Total Respondents: 178	

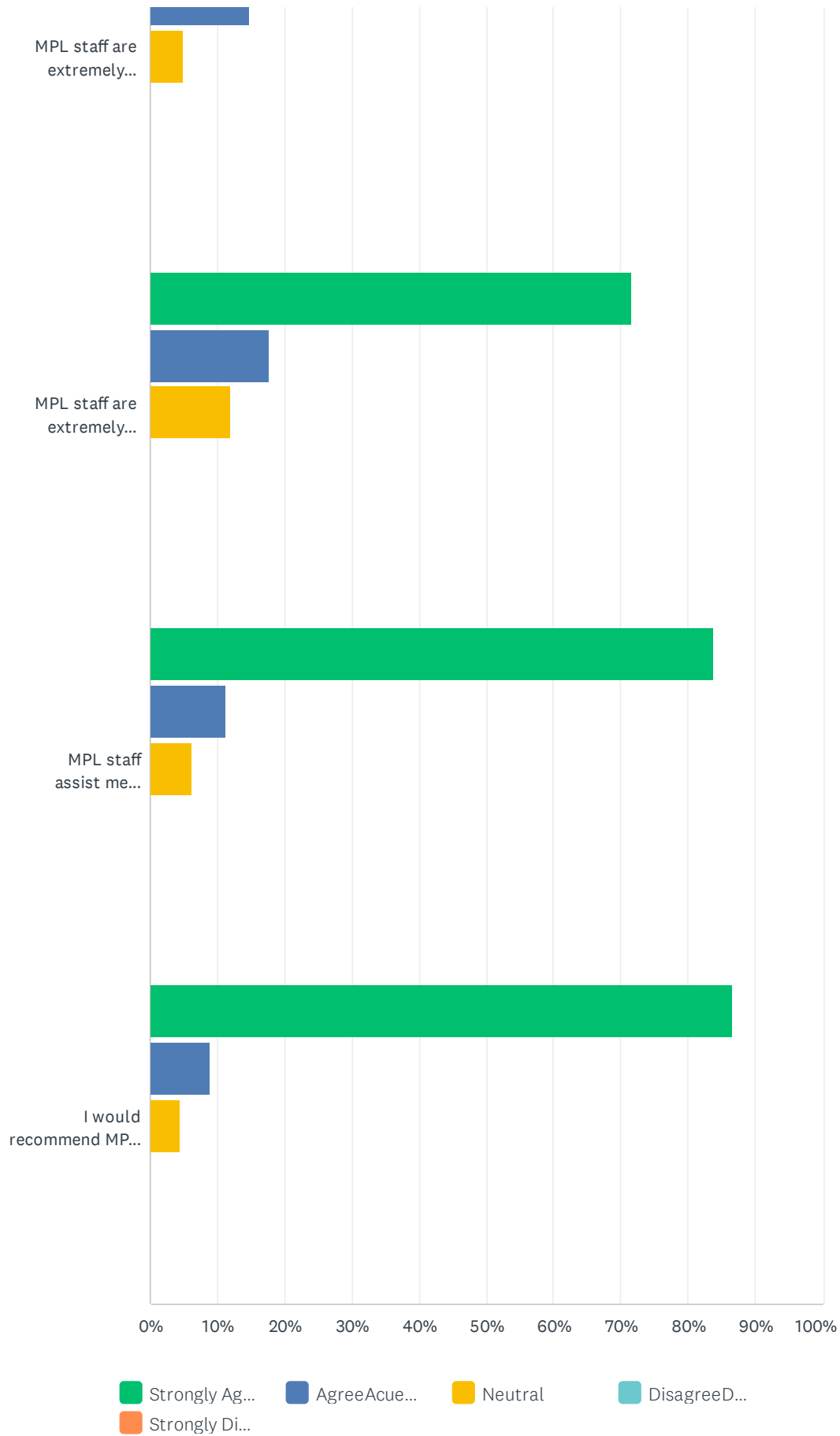
#	OTHER (PLEASE SPECIFY)OTRO	DATE
1	more reading group-variety of formats	5/11/2022 10:03 AM
2	programs with birds or animals	5/11/2022 9:23 AM
3	Travel, hiking, cycling, canoe/kayak	4/4/2022 9:24 PM
4	cooking, food and meal planning	4/4/2022 1:44 PM
5	Kids programs	4/3/2022 9:14 AM
6	Sports	4/3/2022 8:38 AM
7	Poetry readings (there I go again)	3/31/2022 3:02 PM
8	["Writing workshops" circled on the form]	3/31/2022 2:46 PM
9	Birds	3/31/2022 12:17 PM
10	History, book club	3/31/2022 10:20 AM
11	Science fiction for adults	3/31/2022 10:07 AM
12	social justice	2/19/2022 9:13 AM
13	book discussions	2/19/2022 8:41 AM



### Q12 How would you rate your customer satisfaction with the Montague Public Libraries (MPL)? Please tell us about your experiences: Como calificaria su satisfaccion al cliente con las Bibliotecas Publicas de Montague (MPL)? Por favor hablenos de su experiencia.

Answered: 181 Skipped: 4

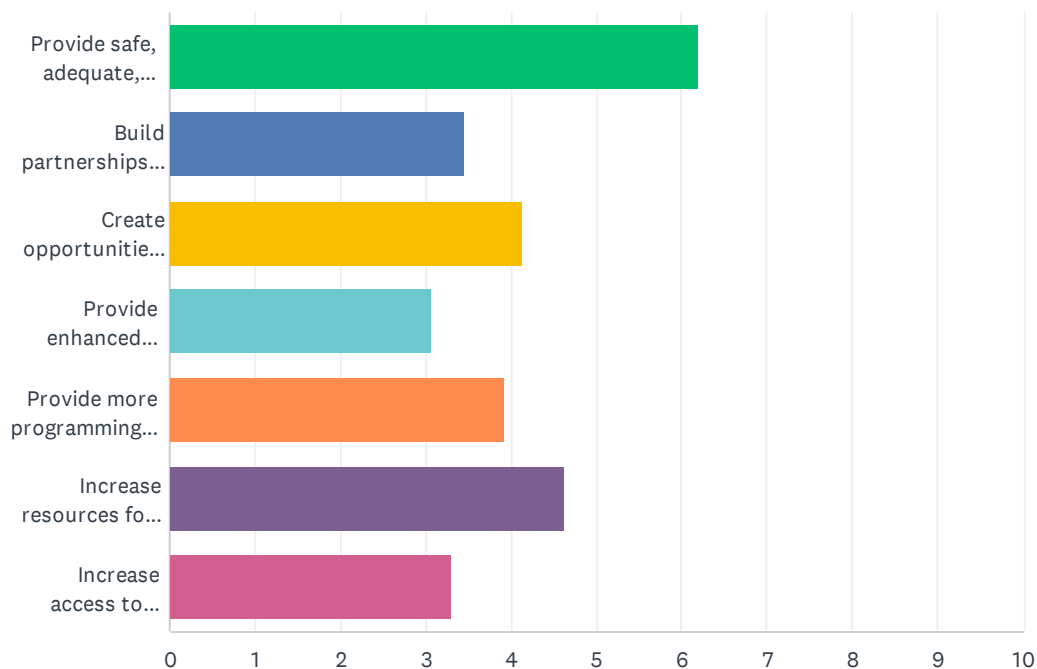




	<b>STRONGLY AGREETOTALMENTE DE ACUERDO</b>	<b>AGREEACUERDO</b>	<b>NEUTRAL</b>	<b>DISAGREEDESACUERDO</b>	<b>STRONGLY DISAGREETOTALMEN EN DESACUERDO</b>
MPL has excellent customer service.MPL tiene excelente servicio al cliente.	82.68% 148	11.17% 20	6.15% 11	0.00% 0	0.0
I feel welcome when I visit Montague's libraries.Me siento bienvenido/a cuando visito las Bibliotecas de Montague.	83.89% 151	11.67% 21	4.44% 8	0.00% 0	0.0
MPL understands my needs.En MPL entienden mis necesidades.	62.43% 108	23.12% 40	14.45% 25	0.00% 0	0.0
MPL staff are extremely helpful.El personal de MPL es extremadamente servicial.	81.48% 66	14.81% 12	4.94% 4	0.00% 0	0.0
MPL staff are extremely knowledgeable.El personal de MPL es extremadamente experto.	71.59% 126	17.61% 31	11.93% 21	0.00% 0	0.0
MPL staff assist me quickly and efficiently.El personal de MPL me asiste con rapidez y eficacia.	83.71% 149	11.24% 20	6.18% 11	0.00% 0	0.0
I would recommend MPL to a friend.Voy a recomendar MPL a mis amigos.	86.67% 156	8.89% 16	4.44% 8	0.00% 0	0.0

Q13 Which initiatives do you think the library should focus on over the next five years? Please rank the following priorities in order of importance, with 1 being the most important and 7 being least important. En que iniciativas cree usted, que la Biblioteca deberia enfocarse en los proximos 5 anos? Por favor clasifique las siguientes prioridades segun el orden de importancia, siendo 1 la mas importante y 7 la menos importante.

Answered: 167 Skipped: 18



	1	2	3	4	5	6	7	TOTAL	SCORE
Provide safe, adequate, accessible, inviting library facilities that meet the needs of the community Proveer facilidades seguras, adecuadas, accesibles y atractivas dentro de la Biblioteca para satisfacer las necesidades de la comunidad	70.00% 112	9.38% 15	7.50% 12	5.00% 8	3.13% 5	2.50% 4	2.50% 4	160	6.21
Build partnerships and collaborations with the town, local businesses, and non-profits Construir alianzas y colaboracion con el pueblo, con los negocios locales y con las agencias sin fines de lucro	3.42% 5	14.38% 21	13.01% 19	15.07% 22	23.29% 34	8.22% 12	22.60% 33	146	3.45
Create opportunities for people to become involved in the community and with the library Crear oportunidades para que la gente comience a involucrarse en la comunidad y con la Biblioteca	6.12% 9	21.77% 32	16.33% 24	19.73% 29	13.61% 20	17.01% 25	5.44% 8	147	4.14
Provide enhanced research services and access to local history and museum collections Proporcionar mejores servicios de investigacion y acceso a la historia local y colecciones de museos	5.52% 8	6.90% 10	8.28% 12	16.55% 24	16.55% 24	22.76% 33	23.45% 34	145	3.06
Provide more programming opportunities in the libraries and out in the community Proporcionar mayores oportunidades de programacion en las Bibliotecas y en la Comunidad	8.33% 12	13.19% 19	20.83% 30	14.58% 21	15.28% 22	19.44% 28	8.33% 12	144	3.93
Increase resources for children and families Incrementar los recursos para los ninos y las familias	8.61% 13	27.15% 41	24.50% 37	15.23% 23	11.92% 18	6.62% 10	5.96% 9	151	4.62
Increase access to e-resources, including databases, e-books, and e-audiobooks Incrementar el acceso a recursos electronicos, incluidas bases de datos, acceso a libros electronicos y audiolibros electrónicos	5.37% 8	13.42% 20	14.09% 21	10.74% 16	11.41% 17	18.79% 28	26.17% 39	149	3.30

## Q14 What is a problem you wish the library could solve? Cual es el problema que desearia que la Biblioteca pudiera resolver?

Answered: 140 Skipped: 45

#	RESPONSES	DATE
1	I have never considered the library a problem solver, so don't know what to suggest. Here's an absurd suggestion: Covid. Now there's a problem.	5/23/2022 1:20 PM
2	Climate change.	5/23/2022 8:36 AM
3	I live very close to Montague Center library but haven't even been inside yet due to Covid for past 2 years +limited hours--looking forward to going there!	5/11/2022 10:33 AM
4	more space in back for parking	5/11/2022 10:27 AM
5	more hours would be nice but otherwise the library is fantastic!	5/11/2022 10:03 AM
6	open access to the loft to provide an intimate concert venue-the acoustics are very good in that space	5/11/2022 9:58 AM
7	No problems for me. I only use the library to borrow books/	5/11/2022 9:39 AM
8	(easier parking from every direction) and accesss (stairs and doors are problematic)	5/11/2022 9:36 AM
9	How can we help the community help all children be reading/hearing 1,000 books before they enter kindergarten? In general we need to show our comm. the importance of reading in this age of technology.	5/11/2022 9:28 AM
10	The librarians at the Greenfield Library have always been kind, polite, helpful, and highly competent, but no librarians anywhere I've been can equal the level of service and expertise of Kate at the Montague Center Library, which I've been going to since moving to Montague in 19996. I've never known a 'bad' librarian, but I've also never known a good-in-every-way librarian as Kate. Thank you for giving me the opportunity to write about her and the fine library she leads.	5/11/2022 9:19 AM
11	More space. Sometimes it's not very quiet. (another reason I don't go)	4/27/2022 11:12 AM
12	I would like to see diversity of people in library in Turners Falls	4/27/2022 11:07 AM
13	I wish the Carnegie Library could be more accessible, up-to-date and comfortable. I wish the town would invest more monet in its main branch.	4/27/2022 10:56 AM
14	n/a	4/27/2022 10:44 AM
15	meeting space	4/13/2022 1:16 PM
16	Better hours	4/13/2022 1:12 PM
17	How to keep our Montague Ctr. library open in the future!	4/13/2022 1:04 PM
18	More new titles to browse	4/13/2022 1:02 PM
19	The ravages of capitalism. More realistically, be a stronger force to build a sense of community in our town.	4/13/2022 12:13 PM
20	The town needs a new main library that's accessible with plenty of parking	4/13/2022 10:46 AM
21	Accessibility	4/13/2022 10:09 AM
22	Hours consistent	4/13/2022 9:59 AM
23	n/a	4/13/2022 9:37 AM
24	n/a	4/13/2022 9:30 AM

25	Don't know	4/6/2022 10:08 PM
26	That hard to open front door!	4/5/2022 8:18 PM
27	Equitable access for all	4/5/2022 8:14 PM
28	This is very specific, but I have never been able to get the Hoopla app to work. I am not sure if that is an issue with my account, or the whole library system.	4/5/2022 11:44 AM
29	More accessible spaces. Only Montague Center has fully accessible aisles. More space in general for programming and community use.	4/4/2022 10:19 PM
30	Make space available (upstairs) for a complete Montague (Center) historical collection.	4/4/2022 9:52 PM
31	SPACE. A new building. The town needs to back plans to build a new library.	4/4/2022 9:35 PM
32	No reply	4/4/2022 9:29 PM
33	Move it closer to the elementary school	4/4/2022 9:24 PM
34	No reply	4/4/2022 9:15 PM
35	More hours in Montague Center	4/4/2022 9:05 PM
36	Ensure all the branches survive the emerging focus on upgrading/replacing the Carnegie, and make sure the TF library stays in the downtown area.	4/4/2022 6:57 PM
37	Carnegie- Parking difficulties related to actually getting into the building. It is a long walk without climbing stairs. Poor lighting, lack of space	4/4/2022 1:58 PM
38	Accessibility at Carnegie	4/4/2022 1:52 PM
39	world peace!	4/4/2022 1:49 PM
40	increasing isolation of people without strong social networks	4/4/2022 1:44 PM
41	Allow more groups to socialize, bring community together	4/4/2022 1:35 PM
42	Resolve ongoing facilities problems. disbursed collection, aging building	4/4/2022 1:28 PM
43	Easier access to used book sales	4/4/2022 8:36 AM
44	provide information on covid	4/4/2022 8:21 AM
45	Easier to climb stairs and less heavy door	4/4/2022 8:04 AM
46	Space and parking	4/3/2022 9:19 AM
47	More classical literature	4/3/2022 8:50 AM
48	Easier parking near entrance ramp to library.	4/3/2022 8:31 AM
49	Get a grant to install an elevator at the rear of the Carnegie. Renovate 2nd floor. Move stacks upstairs. Include room for wheelchair bathroom w/ hot water. A modest renovation. But _never_ abandon the Carnegie. It is an historical gem. (If the town can build an \$11 million highway garage, they can afford to renovate the Carnegie at a modest sum.) The state pays half. More people, of all age groups, use the library system than any other town service (w/ the possible exception of the highway dept, since they maintain our roads). The trustees tried for an ambitious, but too expensive renovation to the Carnegie, then got discouraged when the town voted it down. Don't give up on the Carnegie. A more modest renovation could succeed. Utilize the 2nd floor. Install an elevator. We can figure out parking eventually. Don't give up!	3/31/2022 3:02 PM
50	old building	3/31/2022 2:52 PM
51	parking	3/31/2022 2:46 PM
52	opening earlier in the day	3/31/2022 2:22 PM
53	space for materials	3/31/2022 2:18 PM
54	Republicans	3/31/2022 2:08 PM
55	Library needs to stop focusing on building and village building based services. Carnegie Library should move to TFHS space. Change the narrative! Mobile services. Bring library to the people	3/31/2022 12:22 PM

not vice versa.

56	More hours.	3/31/2022 12:17 PM
57	More open hours	3/31/2022 12:12 PM
58	Easier egress	3/31/2022 11:10 AM
59	IDK	3/31/2022 11:05 AM
60	Digitize the local newspaper archives of Montague Reporter	3/31/2022 10:59 AM
61	Handicapped access to front of Carnegie	3/31/2022 10:52 AM
62	Constant threats to close MC Library- Please do not close this branch	3/31/2022 10:46 AM
63	Number 13 was not completed. Large ? mark. In ranked surveys- make the choices one or two words.	3/31/2022 10:20 AM
64	n/a	3/31/2022 10:13 AM
65	Space	3/31/2022 10:07 AM
66	Longer loan periods / additional loan periods for transferred books. If I can't finish in time I have to return, wait for it to arrive at original location, and re-request. Hate to do that when it's costing the network money and time to re-transfer!	3/23/2022 11:23 PM
67	Now this is a big question! And since it requires an answer, I will pose a few problems that a library may be able to tackle with it's resources. 1. Climate change 2. Health equity 3. Social justice	3/23/2022 10:22 PM
68	Stop all wars and disinformation and anti-science through education?	3/23/2022 3:03 PM
69	the aging buildingS! hard to access upper levels, etc!	3/22/2022 7:22 PM
70	I visited the Carnegie library for the first time last week. Two things I wish could have been better were the parking (only on street and the crossing lights didn't seem to work), and there were no comfy chairs in the kids section (only a table with child sized chairs). I do understand that space is an issue. Otherwise, loved it!!	3/15/2022 1:23 PM
71	n/a	3/12/2022 10:52 AM
72	Being a small library with a big heart. I wish they had more space to increase their in house collection and a bigger staff are complete with hot tub and massage chairs.	3/12/2022 9:13 AM
73	help me understand the history of the land I live on	3/1/2022 1:36 PM
74	?	2/25/2022 11:16 PM
75	I am in Turners Falls and there are not many places in town that someone can go to work/study without spending a lot of money. The Carnegie library currently does not have a great set up for people to sit there and study. I have tried a few times before and it is very uncomfortable.	2/25/2022 10:36 AM
76	I wish I had some access to both CWMARS itself (such as the ability to make suggestions on the service) without relying on Library staff to act as gate keeper -- that is to suggest: a CWMARS wide blog, or forum or such. AND, it might be fun to find CWMARS wide fan clubs for various genre -- again, in the form of blog or online forum -- to discuss with other borrowers, titles, or problems difficulties with the system, recommendations perhaps... again, on specific genres and formats (for example, Nordic Mysteries on DVD)	2/24/2022 6:05 PM
77	More open hours would be helpful.	2/23/2022 3:40 PM
78	World peace	2/22/2022 5:55 PM
79	Space, parking, accessibility	2/22/2022 12:10 PM
80	The threat of closing any of the libraries in Montague. A major reason I do not travel to any of the larger libraries in this 5 college area is that I like and enjoy having a local library close to my home that I can frequent.	2/19/2022 9:37 PM
81	I see the library as a possible hub of community resources. I would be curious to learn from	2/19/2022 9:13 AM

other community members most impacted by inadequate community resourcing to identify what would be most helpful for the library to focus on.

82	we need a new library - space is a huge problem in our beloved present building	2/19/2022 8:41 AM
83	More hours at Millers Falls Library	2/17/2022 4:27 PM
84	whirled peas	2/15/2022 8:24 AM
85	N/a	2/12/2022 2:17 PM
86	Disinformation about Global Warming & Democracy !	2/12/2022 1:01 PM
87	None	2/12/2022 1:32 AM
88	Liaison as a resource for the GMRSD schools with in-school visits & programming	2/11/2022 10:02 PM
89	Clearly retain commitment to local libraries	2/11/2022 5:26 PM
90	Facility accessibility in Turners Falls.	2/11/2022 1:56 PM
91	N/A	2/11/2022 11:35 AM
92	Not sure	2/11/2022 11:09 AM
93	More hours/days at Montague Center Library.	2/11/2022 8:50 AM
94	Na	2/11/2022 7:59 AM
95	Lack of a community hub for collaboration and cooperation and knowledge and skill sharing	2/10/2022 11:17 PM
96	Na	2/10/2022 8:59 PM
97	n/a	2/10/2022 8:59 PM
98	Book clubs? Reading pairs?	2/10/2022 7:19 PM
99	Na	2/10/2022 3:30 PM
100	I'm satisfied....	2/10/2022 1:43 PM
101	the cult of ignorance worship	2/10/2022 11:46 AM
102	N/a	2/10/2022 10:34 AM
103	World peace, resources to town history with pictures	2/10/2022 10:22 AM
104	?	2/10/2022 10:16 AM
105	Provide a larger space in the children's area for families to hang out, read together, and utilize computers and other library resources.	2/10/2022 7:32 AM
106	I'm not sure this is a "problem" but I feel like in Western Mass we don't often have authors touring and doing book signings--even before the pandemic. It would be great if the library could hosts authors and maybe work with the World Eye Bookshop to sell the authors' books at the signings.	2/10/2022 7:08 AM
107	Meets my needs	2/10/2022 5:59 AM
108	facilitate tool and skill sharing within the community	2/9/2022 10:48 PM
109	Something for school aged kids to do afterschool during the dark winter months.	2/9/2022 9:49 PM
110	I wish that the Montague Center Library was open a 3rd evening each week.	2/9/2022 9:30 PM
111	Na	2/9/2022 9:08 PM
112	Na	2/9/2022 9:06 PM
113	.	2/9/2022 8:51 PM
114	I stopped going to the library when I could no longer get my physically disabled child up to the second floor for the kid's programs. He's a social person and would love to participate in the community but access to your programs are difficult, never mind trying to maneuver an extended base wheelchair through bookcases.	2/9/2022 8:49 PM

115	More learning resources such as tax help, STEM programs and resources	2/9/2022 8:34 PM
116	hours	2/9/2022 4:18 PM
117	Getting people to trust each other.	2/9/2022 11:19 AM
118	Realistically?	2/9/2022 11:00 AM
119	I love LOVE the pickup services and hope they continue after COVID subsides, but the driveway in and out of there can be difficult and scary. I had the vision of somehow creating a circular driveway back out to Ave A ?	2/9/2022 7:21 AM
120	Inequity	2/8/2022 11:42 PM
121	Covid? World peace? That's sarcastic. I don't see any problem the library could solve. At least in the ways I use the library--which is to frequently request ILLs.	2/8/2022 11:03 PM
122	having enough space to expand the Carnegie	2/8/2022 10:41 PM
123	More space to expand holdings.	2/8/2022 10:19 PM
124	People not knowing enough about how to get involved with local government and local government not knowing how to get their messages out and communicate with people	2/8/2022 5:47 PM
125	?	2/8/2022 5:27 PM
126	More activities, educational programs, and literacy initiatives for children in the community!	2/8/2022 4:31 PM
127	If I want a book that isn't within the CWMARS system, I wish I could interlibrary-loan it from another library in the country.	2/8/2022 4:28 PM
128	Parking and an updated facility. World peace.	2/8/2022 2:45 PM
129	Parking	2/8/2022 1:57 PM
130	Helping young children with reading disabilities	2/8/2022 1:55 PM
131	Hmm, nothing comes to mind	2/8/2022 1:23 PM
132	The kids activities do not usually draw the diversity of kids that the town has to offer. I feel welcome as an old white mom, but I have heard the younger parents do not feel the same sense of belonging	2/8/2022 12:55 PM
133	The biggest problem is having a larger, more 21st century building! But that is something the library cannot solve. Money dictates what the town will do. It disappoints me that the Montague libraries do not appear to be a high priority for the town. I do not think anything will happen during my lifetime, given my advanced age	2/8/2022 12:07 PM
134	More comfortable seating space at the Carnegie Library for people to do homework, read, etc.	2/8/2022 11:58 AM
135	Making copying or printing up to 10 pages or so free	2/8/2022 11:53 AM
136	Activities for youth during vacations, holidays, summer - not enough locally and parents have to drive to Sunderland, Amherst, Greenfield	2/8/2022 11:51 AM
137	None. You're doing great!	2/8/2022 11:47 AM
138	N/A	2/8/2022 11:29 AM
139	Na	2/8/2022 11:27 AM
140	Parking/accessibility	2/8/2022 11:26 AM

## Q15 Other thoughts or stories you would like to share? Otros pensamientos o historias que le gustaria compartir?

Answered: 131 Skipped: 54

#	RESPONSES	DATE
1	I love inter-library loan system and online hold system.	5/11/2022 10:33 AM
2	Millers Falls-I would like to help with YA area. Would like more opportunities to volunteer at any of the libraries once covid is over!	5/11/2022 10:03 AM
3	more open hours	5/11/2022 9:36 AM
4	How can the libraries connect to the Hillcrest and Sheffield Elem. Schools and their parents (and possibly the larger community) to do community reads on books about the topic of anti-racism. We need to get the entire comm. involved from the preschoolers to senior citizens.	5/11/2022 9:28 AM
5	I love to read: Linda Hickman and staff were outstanding during the worst of covid pandemic-resourceful and safe ways to provide books to us *****	5/11/2022 9:23 AM
6	The problem is the lack of interest in reading. Campaigning about importance to reading.	4/27/2022 11:07 AM
7	More awareness of free passes that the library offers to museums etc. Maybe a poster at the library to see.	4/27/2022 10:44 AM
8	art exhibits. poetry readings	4/13/2022 1:16 PM
9	I love the location and building of the Montague Center Library. Note, included "it's not on my way home from work" as reason not to visit	4/13/2022 1:09 PM
10	Could you bring back the Atlantic monthly?	4/13/2022 1:06 PM
11	I wish this survey was also provided in Spanish-there are a lot og Spanish speakers in our community who might be interested in being more involved with the library	4/13/2022 12:13 PM
12	When my daughter was little and there were few places I could bring her the library was a welcoming and easy place to be.	4/13/2022 9:53 AM
13	n/a	4/13/2022 9:37 AM
14	n/a	4/13/2022 9:30 AM
15	I am Absolutely opposed to re-purposing the shelves to the right (upon entering) of the doors: Tools are not what a library should be loaning out. That's what Taylor Rental is for! There is a limited amount of space in the library and it should be devoted to Books and related material (computers).	4/13/2022 9:26 AM
16	Nope	4/6/2022 10:08 PM
17	Wonderful library & staff. Miss the childrens' programs - Covid, go away!!	4/5/2022 8:18 PM
18	I love this library, if I lived closer this would be #1 use Also thanks for dropping fines. Do you have automatic renewals?	4/5/2022 8:14 PM
19	Comment in #13 "we already have adequate facilities"	4/5/2022 8:08 PM
20	There is a need for a new Carnergie Library	4/5/2022 7:55 PM
21	The Carnegie library (as well as other local libraries) has always been such a helpful and great resource for me!!	4/5/2022 11:44 AM
22	Everyone is always very friendly and helpful.	4/4/2022 10:19 PM
23	Any outreach, any media, to all age groups will be a plus. (Note by #13: (I think ALL ages should "read" and not just listen except where necessary due to health.)	4/4/2022 9:52 PM

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24	(Respondent didn't rank #13, put a note beside it that said "I can't rank these - I think they are all reasonably important.")	4/4/2022 9:35 PM
25	No reply	4/4/2022 9:29 PM
26	Note by #6: (1982 the last time taking that abuse) Note by #12: It's been 40 yrs - I should stop by!	4/4/2022 9:24 PM
27	The Carnegie Library in Turners Falls is a treasure. The staff is wonderful. Thank you for being here for us.	4/4/2022 9:15 PM
28	PRESERVE MONTAGUE CENTER LIBRARY (Respondent didn't answer #13 but wrote "These are all important - but you can't have any without a physical library")	4/4/2022 9:05 PM
29	We love our library, use it a lot, and urge others to do so. Who needs netflix or similar? We love being able to walk there from our home.	4/4/2022 6:57 PM
30	Need a more modern library building for modern library services a comfortable area for reading.	4/4/2022 1:58 PM
31	would like to see an expanded books on CD collection. Otherwise.... Great Job!!!	4/4/2022 1:49 PM
32	I have always loved the libraries and felt I belonged there, so it is easy for MPL to meet my needs. You need a broader base of library users and fans to ensure that libraries will continue to feel relevant to the people who have influence over decisions about funding, building, what services town prioritizes, etc...	4/4/2022 1:44 PM
33	We love the library. Sometimes it is hard to get there when life gets busier.	4/4/2022 1:35 PM
34	The Carnegie staff is VERY GOOD with all ages	4/4/2022 1:28 PM
35	Staff is superior. They are attentive and friendly. They know me!	4/4/2022 8:41 AM
36	I like the moose in Carnegie, the staff. Angela has a moose day when workers wear moose hats and t shirts to celebrate wildlife in the area. Wonderful.	4/4/2022 8:21 AM
37	Afternoon workshops and programs like knitting and crocheting	4/4/2022 7:58 AM
38	ques #12: "Need to hire Hispanic staff -- to welcome in the fastest growing segment of our population." ques #13: four items checked, not ranked.	3/31/2022 3:02 PM
39	ques #12: on "extremely knowledgeable": "?? I don't know" ques #13: no items checked/ranked, just a comment: "Way to complicate question ... Need a reformulation?!"	3/31/2022 2:51 PM
40	Love working with Angela over the years!! Thanks, Angela!	3/31/2022 2:46 PM
41	[ques #13: all ranked, but all given numbers 1-3. in order: 1, 2, 1, 1, 2, 3, 2.] The staff are great, while not perfect they are amazing. remember you do not have to be perfect to be amazing.	3/31/2022 2:41 PM
42	very friendly and helpful staff -- thank you	3/31/2022 2:22 PM
43	great to leave library walkable in Turners. I lived in a town where they built a new library out of the town. I think it's so important now to have walkable services because of the climate crisis. ques #12: "I really like the library & the staff." ques #13: re: "create opportunities" item: "Already in place. I see a big cross-section of users." ques #13: appended to "increase access to e-resources": "& training in use." ques #13: added item & rated #4: "Services for seniors who are large % of population."	3/31/2022 2:18 PM
44	Thank you (libraries are vital to civilization) [ques #12: online survey contains only 6 of the 7 items that are on the print form. the one that's missing is in the middle, "extremely helpful". this person rated "strongly agree".]	3/31/2022 2:08 PM
45	on ques #13, they checked the 3 items without ranking them	3/31/2022 2:03 PM
46	Now that the elementary school is gone in MC, the library IS the community hub. It gets scary every time the town talks about shutting down the branches.	3/31/2022 12:17 PM
47	Anna Green was the best.	3/31/2022 12:12 PM
48	Its interesting history--the library has been in the old town hall building since the 19th century when Ms. Bailey taught girls there and asked Montague Center residents to donate books.	3/31/2022 12:09 PM

49	Tied for #1: Provide more programming and increase access to e-resources. Tied for #2: increase resources for families.	3/31/2022 11:58 AM
50	Carnegie staff genial, helpful, reliable	3/31/2022 11:10 AM
51	n/a	3/31/2022 10:59 AM
52	You guys are great!	3/31/2022 10:52 AM
53	I love our library. So important to us, especially during Covid	3/31/2022 10:46 AM
54	Open Sundays	3/31/2022 10:20 AM
55	Excellent staff(underlined several times): helpful, friendly, informative, non-judgmental	3/31/2022 10:13 AM
56	Be more creative about programming	3/31/2022 10:07 AM
57	I love the Carnegie library!	3/23/2022 11:23 PM
58	I love the public library! I use it all the time and feel it is one of the most valuable community resources. The staff are wonderful.	3/23/2022 10:22 PM
59	Having to choose only 5 things in the above services and topics was hard - they're all important, and the ranking is also a bit hard because some may have equal importance, but I realize librarians and time are a limited resource - but, YOU ALL ROCK! Libraries are VITAL. Libraries are connecting, comforting, communicating, involving, and each community deserves its own library as well as chances to interconnect / collaborate with each other. Thank you so very much for all you do - especially the summer reading series. I found books I never would have on my own. Maybe do a 'feature a librarian' if you haven't, and their fav books, music, or educational interests? Also, I do not use facebook because of their rapacious and information collecting /spying, disinformation spreading and weaponizing - and it would be nice to develop a library social media, or use MontagueMA.net, or some other choice than facebook. Thank you!	3/23/2022 3:03 PM
60	I depend on interlibrary loans and audiobooks (overdrive)	3/22/2022 7:22 PM
61	The moose is awesome.	3/15/2022 1:23 PM
62	I love the Carnegie library!	3/12/2022 10:52 AM
63	I love my little local library. Even though over the years the faces may change there is a certain sense of warmth and welcoming that I experience every time I walk through those (newly renovated, thank you!) Wooden doors	3/12/2022 9:13 AM
64	no thanks	3/1/2022 1:36 PM
65	Having access to the library buildings for community meetings is very important, particularly in Millers Falls	2/25/2022 11:16 PM
66	I love local libraries SO MUCH! I have always felt they are incredibly important to communities and many people are unaware of all the amazing services and resources they provide. It would be great to get the word out more on what the Montague libraries can offer. I personally think the local paper is great for this.	2/25/2022 10:36 AM
67	not at this time	2/24/2022 6:05 PM
68	Staff at Millers Falls is always courteous and helpful - very much appreciated!!	2/23/2022 3:40 PM
69	Millers and turners provide great service	2/22/2022 5:55 PM
70	Time for a new building	2/22/2022 12:10 PM
71	I have been visiting my local Montague Center library since I was small child in the early 70's. The Montague Center library is a part of what I consider to be my home town and I plan to keep visiting/using this library for many years to come.	2/19/2022 9:37 PM
72	Thank you very much for creating this opportunity for community input. I think our town has so much we can learn from continuing to identify strategies for incorporating all community voices.	2/19/2022 9:13 AM
73	not at this time	2/19/2022 8:41 AM

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74	Staff at Millers Falls - Melinda and Taylor - have been very welcoming and helpful.	2/17/2022 4:27 PM
75	nope	2/15/2022 8:24 AM
76	N/a	2/12/2022 2:17 PM
77	NA	2/12/2022 1:01 PM
78	None	2/12/2022 1:32 AM
79	Better support & documentation & professional support for Carnegie Museum collections	2/11/2022 10:02 PM
80	The MPL question is too general and begs the question since we have a wonderful multiple library system . I am not sure how to respond to Question # 12 ; Excellent in Montague Center all the way. I would work to support the entire library structure for each library as a wonderful system.	2/11/2022 5:26 PM
81	N/A	2/11/2022 1:56 PM
82	I've used the Montague Center Library since I was old enough to walk, and it has a special place in my heart.	2/11/2022 11:35 AM
83	I'm very happy with the Montague libraries	2/11/2022 11:09 AM
84	n/a	2/11/2022 8:50 AM
85	Na	2/11/2022 7:59 AM
86	Thank you!	2/10/2022 11:17 PM
87	Na	2/10/2022 8:59 PM
88	n/a	2/10/2022 8:59 PM
89	I would like a way to order a library card online.	2/10/2022 7:19 PM
90	Na	2/10/2022 3:30 PM
91	I would love to see a collaboration with a specific grade in school, ex. 5th, and library with a year of local history on our five communities...Five fingers, one hand...	2/10/2022 1:43 PM
92	While I don't use the libraries often due to the library in my workplace and the plethora of on-line resources, I support and love local libraries. I hope to pay more visits in the near future.	2/10/2022 11:46 AM
93	N/A	2/10/2022 10:34 AM
94	Kate is doing a great job at the montague library!!	2/10/2022 10:22 AM
95	I enjoyed taking my kids to the programs when they were younger. I'd like to see more programming for middle aged kids (10-15). I also think the summer reading program with the schools could be more of a collaboration with more enticing prizes (gift cards, new books)—Bement School does a summer Olympics reading program. The school hosts events related to this throughout the summer as check ins with prizes and such.	2/10/2022 10:16 AM
96	We love our library so very much! It's one of our favorite places to go and we appreciate all of the amazing people who make it a great place to be. We also appreciate all of the crafts and to-go activities for children as well as special activities in the children's area including "guessing the number of items" for example and other fun games that give children an opportunity to participate. Angela, Scott, Colleen and everyone else has always been so welcoming and we appreciate that they know us - they know our names! - and we feel like friends. Thank you!	2/10/2022 7:32 AM
97	I love the Carnegie Library! I used to visit much more often before the pandemic. Everyone is so friendly there and I am always impressed by the staff and the services! Also, I greatly appreciated when they had (maybe still have?) book pickup behind the library when it was closed due to Covid. It was wonderful to still be able to access library materials in that way! Thank you to the library staff for all of their hard work!	2/10/2022 7:08 AM
98	I liked the Montague library when it stayed open until 8:00 PM	2/10/2022 5:59 AM
99	I wish our library could be open more days	2/9/2022 10:48 PM

100	Thank you for all you do!	2/9/2022 9:49 PM
101	We love the library and being able to walk to it!! Thank you!	2/9/2022 9:30 PM
102	Na	2/9/2022 9:08 PM
103	We love carnige library!!!	2/9/2022 9:06 PM
104	.	2/9/2022 8:51 PM
105	I grew up looking forward to going to the library in my hometown and spent hours buried in the books I borrowed. It went through several upgrades and finally got its own building. In the 22 years that I've been in TF, the libraries haven't changed a bit. A new, modernized building accessible to the entire community with actual space for community functions and events (maybe even a Senior Center/Library combo?) is really needed. Turners has grown immensely, but the library hasn't been allowed to keep up with it.	2/9/2022 8:49 PM
106	I love the Carnegie Library.	2/9/2022 8:34 PM
107	no	2/9/2022 4:18 PM
108	No	2/9/2022 11:19 AM
109	No, thank you.	2/9/2022 11:00 AM
110	The staff at this library are phenomenal- they are helpful and kind and go the extra mile to help. I hope the library will always keep them happy.	2/9/2022 7:21 AM
111	Thank you very much, I love the library!	2/8/2022 11:42 PM
112	When I had a young child, the parent/child craft and singing programs were really great. Say, 25 years ago. (No need for them now.)	2/8/2022 11:03 PM
113	?	2/8/2022 10:41 PM
114	Loved my time as a volunteer. Hope there will be a time, post-covid, when I might be able to do so again.	2/8/2022 10:19 PM
115	Kate is obviously the best.	2/8/2022 5:47 PM
116	The Carnegie could use perking up. Fresh coat of paint on the bookshelves. A cleaner, neater appearance. Just an overall fresh look.	2/8/2022 5:27 PM
117	Nope! Thanks for all you do!	2/8/2022 4:31 PM
118	I moved to town about 6 months ago, and immediately fell in love with this little library. It provides such a valuable service, and I really appreciate the staff who work there.	2/8/2022 4:28 PM
119	A good library is the background of a healthy, thriving community. Ours has gone far too long without necessary upgrades.	2/8/2022 2:45 PM
120	Love my librarians - all of them! I especially love being able to order books online and then picking them up at the Carnegie Libray.	2/8/2022 1:57 PM
121	I really enjoy the take home crafts for adults/teens. My family has had a great time with them!	2/8/2022 1:55 PM
122	We really adore the craft kits! My daughter loves them. We've also really enjoyed the story walks and kid's events like the Halloween party.	2/8/2022 1:23 PM
123	Love the library! Question 6 should have an n/a option.	2/8/2022 12:55 PM
124	Although my zip code is 01376 for Turners Falls I actually live in Montague City. The staff have been absolutely great especially during the pandemic. Thank you so much for the kind, thoughtful way you have handled a most difficult time	2/8/2022 12:07 PM
125	no	2/8/2022 11:58 AM
126	Love the children's programs for toddlers and grade school age. Love to see more groups	2/8/2022 11:53 AM
127	The museum in the upper room should get revamped as it looks creepy and dirty. Could Library get a grant to make it into a discreet nice space that is set off from general Meeting space instead of all jumbled together. And also curate exhibits that are interactive and more current alongside the historical stuff. I have often wondered about the WWII memorabilia which is	2/8/2022 11:51 AM

interesting but with no descriptions and having a swastika it's kinda bizarre. The upper story needs rehabilitation to be an inviting, safer/cleaner and user friendly museum and meeting space.

128	We love your projects and story time!	2/8/2022 11:47 AM
129	N/A	2/8/2022 11:29 AM
130	No	2/8/2022 11:27 AM
131	Na	2/8/2022 11:26 AM